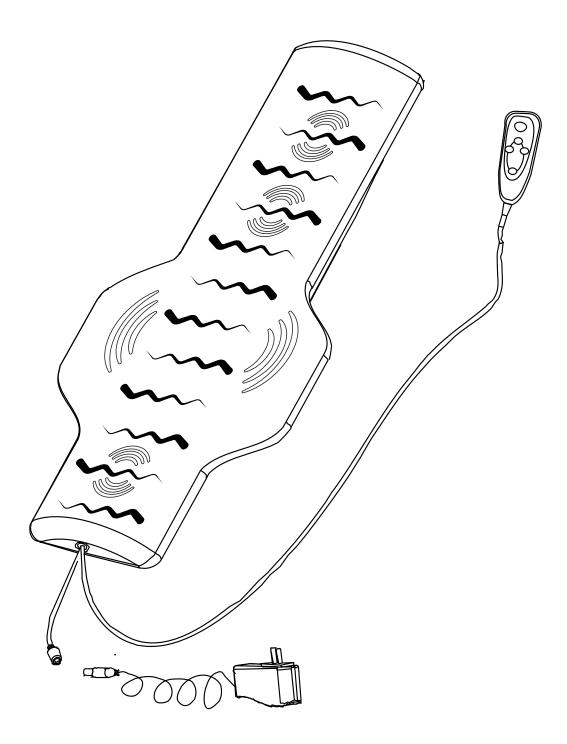


## **Massage And Heat Lumbar Pad**



The specifications of this product may vary from this photo and are subject to change without notice.

**OWNER'S MANUAL** 



PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE.

STOP. Contact customer service if you have any questions regarding assembly or proper operation of the machine.

Email us at: Service@paradigmhw.com

Or call us at:

1-844-641-7921

Hours:

8:00 am to 5:00 pm (PST) Monday thru Friday

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## **SERVICE**

## IMPORTANT: FOR NORTH AMERICA ONLY

For damaged or defective product, questions, replacement parts or any other service support, please contact our customer service department by the below methods:

## For The Best Service, please Email: service@paradigmhw.com

Response Time: 1-2 Business Days

Emailing us with the information above will be the best method to receive a response during peak business hours

# Website: www.paradigmhw.com

**Toll-Free:** 

1-844-641-7921

(8:00 AM - 5:00 PM Pacific Standard Time, Monday thru Friday)

Response time may vary via calling

Please have the following information ready when requesting for service:

- Your name
- Phone number
- Model number
- Serial number
- Part number
- Proof of Purchase

For damaged or defective product please contact our customer service before returning to the store.

Paradigm Health & Wellness, Inc.

1189 Jellick Ave.

City of Industry, CA 91748, USA

## **IMPORTANT SAFETY GUIDELINES**

When using electrical appliances, basic precautions should always be followed, including the following:

### **Read All Instructions Before Using This Appliance**

1. Always unplug this appliance from the electrical outlet immediately after using and before cleaning.

**WARNING-** to reduce the risk of burns, fire, electric shock, or injury to persons:

- 1. An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
- 2. Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- 3. Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- 4.Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- 5. Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return appliance to a service center for examination and repair.
- 6. Do not carry this appliance by the supply cord or use the cord as a handle.
- 7. Keep the cord away from heated surfaces.
- 8. Do not use outdoors.
- 9. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- 10. To disconnect, turn all controls to the off position, then remove plug from outlet.
- 11. Household use only.

#### **DANGER:**

- i. Never use pins or other metallic fasteners with this appliance.
- ii. Carefully examine the covering before each use. Discard the appliance if the covering shows any sign of deterioration, such as checking, blistering, or cracking.
- iii. Keep Dry- Do not operate in a wet or moist condition.

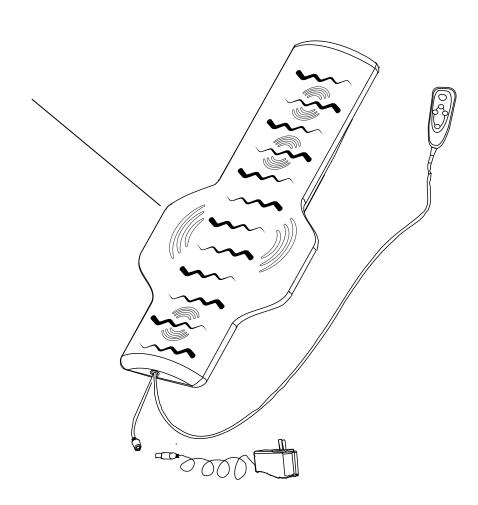
#### **WARNING:**

- i. Temperatures sufficiently high to cause burns may occur regardless of the control setting. Do not use on an infant or invalid or a sleeping or unconscious person. Do not use on insensitive skin or on a person with poor blood circulation. Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.
- ii. Do Not Crush- avoid sharp folds.

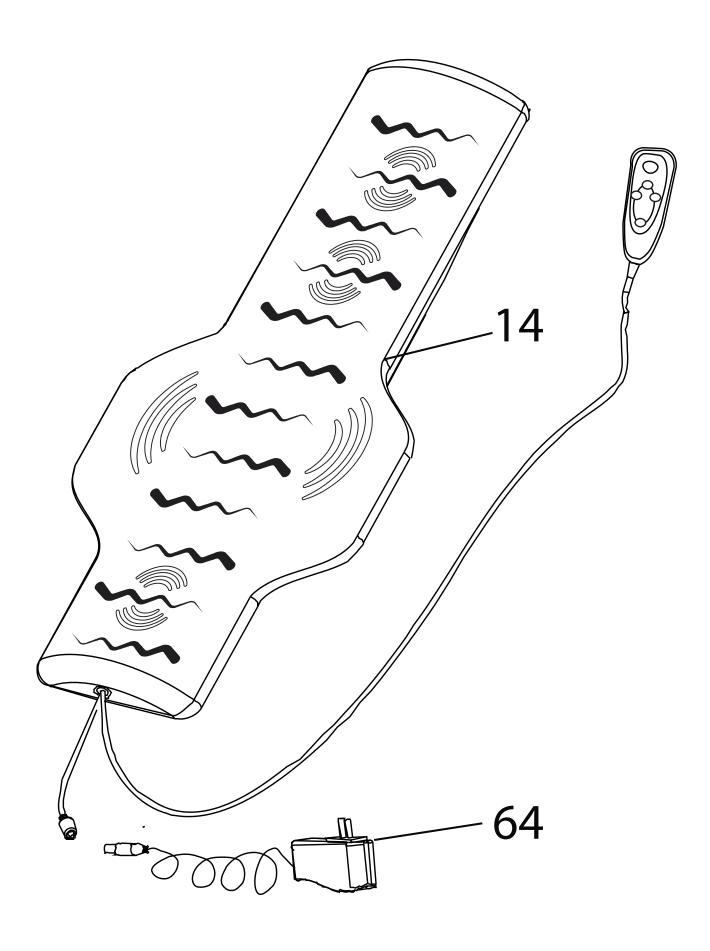
## SAVE THESE INSTRUCTIONS

## LABEL PLACEMENT

(	Manufacturer	urer		Xiamen Happiness Manufacture Technology Co., Ltd	iness Maı	nufacture	Technology	Co., Ltd			
V.U.V.	Address		_	No. 567, Tongfu Road, Tong'an Area, Xiamen City, Fujian, Province, China	ıfu Road,	Tong'ar	ı Area, Xiam	en City, F	ujian, Provi	nce, Chi	na
	Product Type	ype		Massage Waist Cushion	st Cushio	u					
Sn 3	Voltage		•	12VDC			Model	0613			
800331	Power		`	12W			Current	1.0 A			
				Herstellun	ıgsdatum	/ Manufa	Herstellungsdatum / Manufacturing Date				
NO MEDICAL TREATMENT PURPOSE!		2019			2019	19			2019		
Made in China	7	2	3 4	2	9	7	8	6	10	11	12



## **OVERVIEW DRAWING**



## **PARTS LIST**

No.	Description	Qty.
14	Massage/ Heat Lumber Pad with	1
	Controller	
64	Power Cord	1

## **OPERATIONS & ADJUSTMENTS**

#### USING THE MASSAGE/HEAT LUMBAR PAD:

- After pressing the "POWER" button, the "Auto" light turns on and the intensity light begins to Flash.
- 2. The pad will Start to vibrate on and off quickly for about 30 seconds.
- 3. The pad will vibrate on the **BOTTOM** side slowly for 20 seconds and then switch to the **TOP** side.
- 4. The Pad will vibrate from **BOTTOM** to **TOP** for 20 seconds.
- 5. The Pad will vibrate on the **BOTTOM** side continuously for 30 seconds.
- 6. The Pad will vibrate on the **TOP** side continuously for 30 seconds.
- 7. The Pad will vibrate on the **BOTTOM** and **TOP** side continuously for 30 seconds.



PRESSING "MANUAL" BUTTON WILL CYCLE THROUGH MASSAGE MODES:

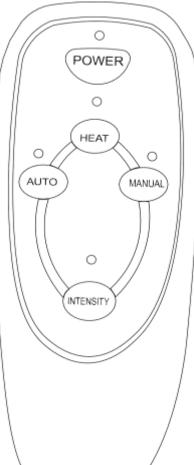
- 1. After pressing " MANUAL" the pad will Pulse on the BOTTOM side.
- 2. Press " MANUAL" again and the pad will Pulse on the TOP side.
- 3. Press "MANUAL" again and the pad will Pulse TOP and BOTTOM.
- 4. Press "MANUAL" again the pad will Vibrate continuously on the BOTTOM side.
- 5. Press "MANUAL" again the pad will Vibrate continuously on the TOP side.
- 6. Press "MANUAL" again the pad will Vibrate continuously on the TOP and BOTTOM side.
- 7. Press "MANUAL" again the pad will Vibrate continuously and Pulse on the TOP and BOTTOM side.

PRESSING THE "HEAT" BUTTON WILL TURN THE HEAT FUNCTION ON AND OFF. THERE IS ONLY ONE TEMPERATURE SETTING.

NOTE: FOR SAFETY, DO NOT USE FOR MORE THAN 30 MINUTES PER SESSION.

THE PAD WILL AUTOMATICALLY GO INTO STANDY MODE WHEN LEFT UNNATENDED OR WITHOUT INPUT FOR 15 MINUTES IN AUTO OR MANUAL MODES.

IN STAND BY MODE POWER LIGHT WILL BLINK.



## WARRANTY

#### MANUFACTURER'S LIMITED WARRANTY

Paradigm Health & Wellness warrants to the original purchaser that this product is free from defects in material and workmanship when used for the purpose intended, under the conditions that it has been installed and operated in accordance with Paradigm's Owner's Manual. Paradigm's obligation under this warranty applies to the following:

#### **COMPONENT LENGTH OF WARRANTY**

Electronic/Wearable Parts years For Home Use Only

#### **Exclusions from Warranty Coverage:**

Paradigm does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, or damages attributable to:

- 1. Improper installation and/or failure to abide by Paradigm's installation guidelines;
- 2. Use of this product beyond normal home use, or in an application for which it was not designed;
- 3. Cosmetic items such as scratches, dents or discolorations;
- 4. Damage caused by normal wear and tear, vandalism, accidental or by animals;
- 5. Any act of Nature (such as fire, flooding, snow, ice, hurricane, earthquake, lightning or other natural disaster), environmental condition (such as air pollution, mold, mildew, etc.), or staining from foreign substances (such as dirt, grease, oil, etc.);
- 6. Normal weathering due to exposure to sunlight, weather, and atmosphere which can cause colored surfaces to, among other things, flake, chalk, accumulate dirt or stains.
- 7. Improper operation, alteration, handling, storage, abuse or neglect of the products.

Paradigm, using its sole discretion, will either repair or replace free of charge any part(s) proven to be defective under normal home use. Any repair or replacement shall provide no new warranty coverage, but shall retain only the remaining portion of the original product's warranty. This warranty is offered only to the original purchaser and is not transferable. Proof of original purchase is required.

#### **Ordering Replacement Parts**

Replacement parts can be ordered by calling or emailing our customer service department: Monday thru Friday, 8:00 AM - 5:00 PM (PST).

## service@paradigmhw.com

When ordering replacement parts have the following information ready:

- 1. Owner's Manual
- 2. Model Number
- 3. Description of Parts
- 4. Part Number
- 5. Date of Purchase

## PARTS REQUEST FORM

# Paradigm Health & Wellness, Inc. EMAIL THIS FORM WITH YOUR RECEIPT OF PURCHASE TO Service@paradigmhw.com \*

NAME:		 	 
ADDRESS:		 	
TELEPHONE:	(Day)	 	 
	(Night)	 	 
SERIAL#:		 	 
MODEL#:		 	 
PURCHASE DATI	E:	 	 
PLACE OF PURC	HASE:	 	 _

PART#	DESCRIPTION	QTY

"YOUR ORDER WILL BE PROCESSED WITHIN 3 BUSINESS DAYS"

This form can also be faxed to #: 626-810-2166