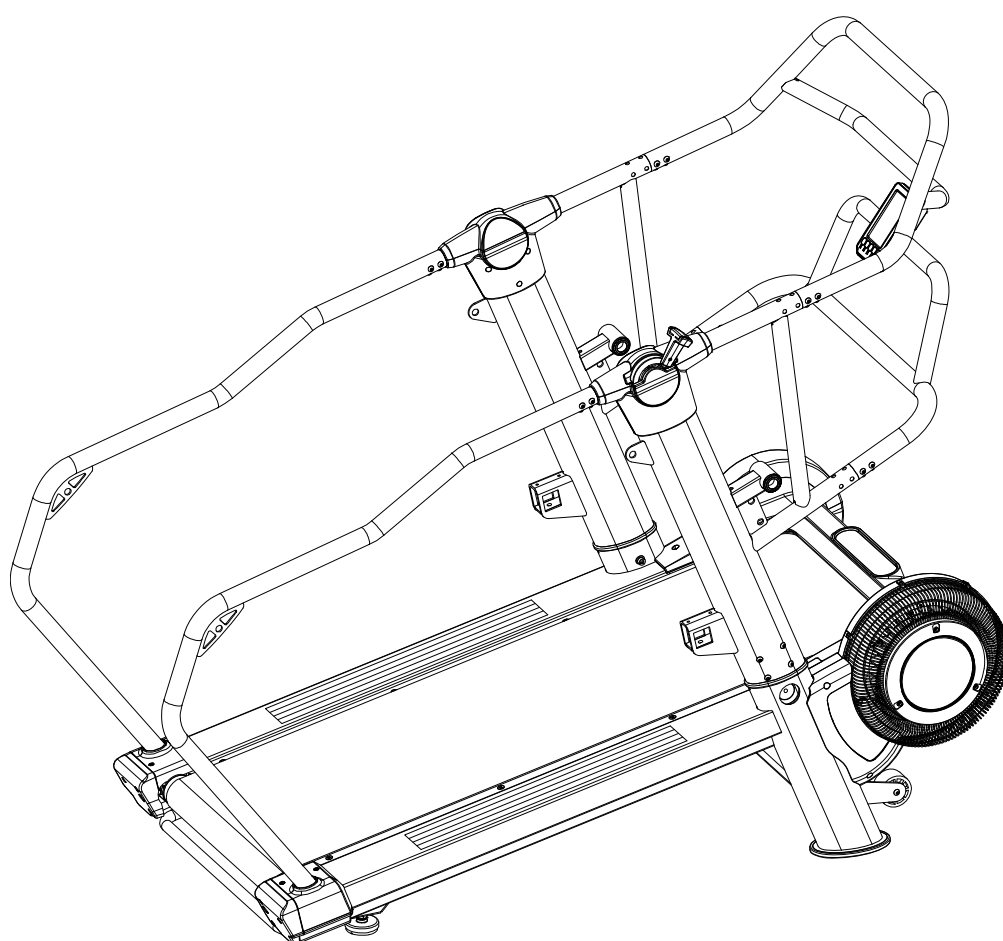




R1 Sled Treadmill



Owner's Manual
Le Manuel Du Propriétaire

6040.2-100219



PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE.

STOP. Contact customer service if you have any questions regarding assembly or proper operation of the machine.

Email us at:
Service@paradigmhw.com

Or call us at:
1-844-641-7923
Hours:
8:00 am to 5:00 pm (PST)
Monday thru Friday

TABLE OF CONTENT

SERVICE	2
LABEL PLACEMENT	3
IMPORTANT SAFETY GUIDELINES	4
OVERVIEW DRAWING	6
PARTS LIST	7
HARDWARE & TOOL LIST.....	9
ASSEMBLY	10
CONSOLE	22
ADJUSTMENTS	25
TRANSPORTING & STORAGE	26
MAINTENANCE & TROUBLESHOOTING	27
WARRANTY	28
PARTS REQUEST FORM	29

SERVICE

IMPORTANT: FOR NORTH AMERICA ONLY

For damaged or defective product, questions, replacement parts or any other service support, please contact our customer service department by the below methods:

For The Best Service, please Email:

service@paradigmhw.com

Response Time: 1-2 Business Days

Emailing us with the information above will be the best method to receive a response during peak business hours

Website:

www.paradigmhw.com

Toll-Free:

1-844-641-7923

(8:00 AM - 5:00 PM Pacific Standard Time, Monday thru Friday)

Response time may vary via calling

Please have the following information ready when requesting for service:

- Your name
- Phone number
- Model number
- Serial number
- Part number
- Proof of Purchase

For damaged or defective product please contact our customer service before returning to the store.

Paradigm Health & Wellness, Inc.

1189 Jellick Ave.

City of Industry, CA 91748, USA

LABEL PLACEMENT

WARNING: Risk of personal injury - Keep children under the age of 13 away from the machine.
ATTENTION: Risque de blessures - Gardez les enfants de moins de 13 ans loin de la machine.
ADVERTENCIA: Riesgo de lesiones personales - Mantenga a los niños bajo la edad de 13 años lejos de la máquina.

CAUTION: Risk of Injury to persons - To Avoid Injury, use extreme caution when stepping onto or off of a moving belt. Read Instruction Manual Before Using.
ATTENTION: Risque de blessure pour les personnes - Pour éviter les blessures, soyez extrêmement prudent lorsque vous marchez ou descendez ceinture mobile. Lire le manuel d'instructions avant l'utilisation.
PRECAUCIÓN: Riesgo de lesiones para las personas: para evitar lesiones, tenga extrema precaución al subir o bajar de una correa móvil. Lea el manual de instrucciones antes de usar.

Maximum weight capacity is 400 lbs.
 Le poids maximum pour ce produit est 181 kgs.
 La capacidad de peso máxima es 181 kg.

For customer assistance:
 Monday - Friday
 8 AM - 5 PM PST
 1-844-641-7923
 For service & warranty
 components, send to: service@pawpaw.com
 Pawpaw & Son, Inc. & Co., Inc.

IMPORTANT SAFETY GUIDELINES

Basic precautions should always be followed, including the following safety instructions when using this treadmill: Read all instructions before using this treadmill.

NOTE: Failure to follow these instructions may lead to personal injury and cause damage to the treadmill.

WARNING: To reduce the risk of burns, fire, electric shock or injury to any persons, please read the following:

- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
 - Never operate this treadmill if it is not working properly. If it has been dropped or damaged.
 - Do not attempt any maintenance or adjustments other than those described in this manual. Should any problems arise, discontinue use and consult Customer Service.
 - Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
 - Do not use the treadmill outdoors.
 - Keep children and pets away from the equipment while in use.
 - This machine is designed for adults only.
 - This appliance is not intended for use by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- ~~Keep Dry - do not operate in a wet or moist condition.~~
- ~~Keep children under the age of 13 away from this machine.~~

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IMPORTANT SAFETY GUIDELINES

- ~~Keep Dry—do not operate in a wet or moist condition. Save these instructions.~~
- ~~Do not operate the treadmill near a blanket. Excessive heating can occur and cause fire, electrical shock, or injury to user.~~
- ~~Keep electrical cord away from heated surfaces.~~
- Never insert any object into any opening.
- Keep the treadmill on a solid, level surface with the minimum safety area clearance of 2000mm x 1000mm of the treadmill. Be sure the area around the treadmill remains clear during use and has adequate clearance.
- ~~This treadmill is for household use only.~~
- Only **one** person should be on the treadmill while in use.
- Wear comfortable and suitable clothing when using the treadmill. Do not use the treadmill barefoot, in only socks or in sandals, always wear athletic shoes. Never wear loose clothing because it could run the risk of getting caught in the treadmill.
- ~~Always hold on to the handrails while using the treadmill.~~
- ~~Always make sure the storage latch is in place when folding and moving the treadmill.~~
- Do not leave children who are under 13 years old unsupervised near or on the treadmill.
- ~~To disconnect, turn all controls to the off position, then remove plug from outlet.~~
- ~~This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.~~
- ~~Pull up the Safety Tether Key for emergency stop. Reinstall the Safety Tether Key onto the Computer Console. Press the START/STOP button to begin exercise again.~~

DO NOT EXCEED THE RECOMMENDED MAXIMUM WEIGHT ~~AND HEIGHT~~

- **Maximum Weight Capacity is 400 lbs / 181kgs.**
- ~~This treadmill is designed for **WALKING** only.~~

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- **CAUTION:** Risk of Injury to Persons –To Avoid Injury, use extreme caution when stepping onto or off of moving the running belt. ~~Read Instruction Manual Before Using.~~

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IMPORTANT SAFETY GUIDELINES

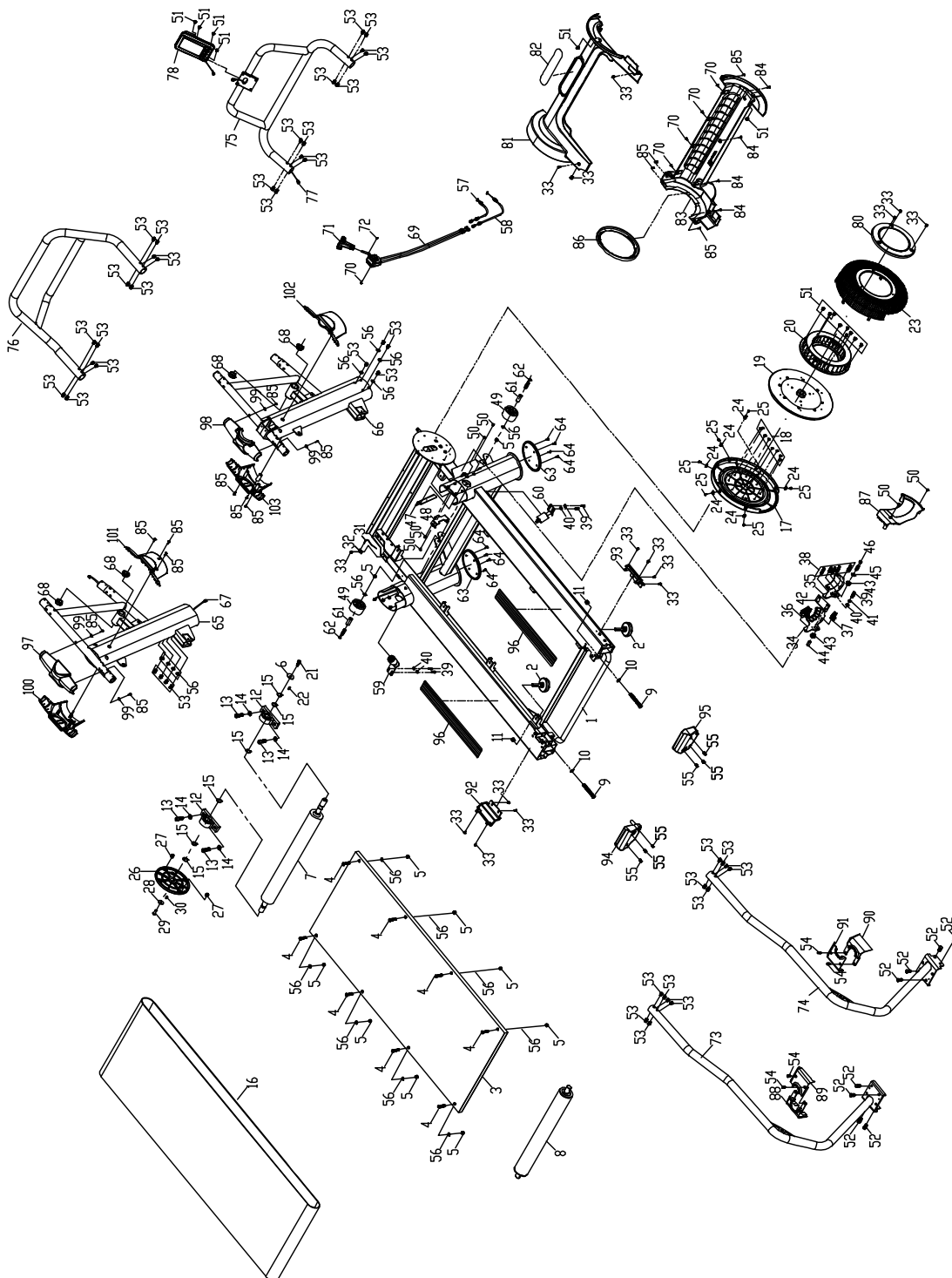
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WARNING: Before beginning any exercise program consult your physician. This is especially important for the persons who are over 35 years old or who have pre-existing health problems. Read all instructions before using any fitness equipment. We assume no responsibility for personal injury or property damage sustained by or through the use of this product. Do not operate this exercise equipment without properly fitted guards, as the moving parts can present risk of serious injury to young children.

CAUTION: Read all instructions carefully before operating this product. Retain this Owner's Manual for future reference.

SAVE THESE INSTRUCTIONS

OVERVIEW DRAWING



PARTS LIST

No.	Description	Qty
1	Main Frame	1
2	Adjustable Foot Pad	2
3	Running Deck	1
4	Screw M8*125*45L	8
5	Nylon Nut M8	10
6	Flat Washer M10*38*3.0t	1
7	Front Running Belt Roller	1
8	Rear Running Belt Roller	1
9	Screw M10*90L	2
10	Flat Washer M10*21*2.0t	2
11	Nylon Nut M10	2
12	Bearing	2
13	Screw M12*35L	4
14	Flat Washer M12*24*2.5t	4
15	C-Clip C25	46
16	Running Belt	1
17	Mesh Mounting	1
18	Stainless Screw M5*8L	8
19	Flywheel	1
20	Blade	1
21	Screw M10*25L	1
22	Belt Pin 6*6*30L	1
23	Mesh	1
24	U shape clip	6
25	Stainless Screw M4*12L	6
26	Pulley	1
27	Magnet	2
28	Flat Washer rM8*30*3.0t	1
29	Screw M8*25L	1
30	Keyway 6*6*18	1
31	Lower Sensor Cable	1
32	Sensor Mounting	1
33	Stainless Screw M4*12L	15
34	Magnet set L	1
35	Magnet set R	1
36	Break Mounting	1
37	Lower Magnet Set	1
38	Screw M6*35L	5

No.	Description	Qty
39	Screw M6*15L	5
40	Flat Washer M6*16*1.5	5
41	Spring Washer M6	1
42	Break Spin Ring	2
43	Break Spin Ring Shaft	2
44	Break Spin Ring	1
45	Flat Washer M8*23*2.0T	1
46	Screw M8*55L	1
47	Lower Cable Mounting	1
48	Middle Cable Mounting	1
49	Transporting Wheel	2
50	Screw M5*10L	6
51	Screw M6*1.0*12L	15
52	Screw M10*25L	8
53	Screw M8*16L	44
54	Screw M6*12L	4
55	Screw M5*12L	6
56	Flat Washer M8*16*2.0	18
57	Front Lower Cable	1
58	Rear Lower Cable	1
59	Guiding Wheel L	1
60	Guiding Wheel R	1
61	Wheel Shaft	2
62	Screw M8*65L	2
63	Rubber Pad	2
64	Screw M6*1.0*12L	8
65	Left Upright Post (T)	1
66	Right Upright Post (T)	1
67	Middle Sensor Cable	1
68	Spin Shaft	4
69	Tension	1
70	Screw M5*0.8*12L	5
71	Gear	1
72	Screw M4*5	1
73	Left Side Handlebar _	1
74	Right Side Handlebar _	1
75	Front Lower Console Bar	1
76	Front Upper Handlebar	1

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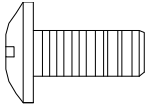
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PARTS LIST

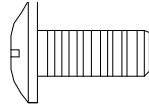
No.	Description	Qty
77	Upper Sensor Cable	1
78	Console	1
80	Plastic Mesh Cover	1
81	Motor cover - top	1
82	Sticker	1
83	Motor cover - up	1
84	Screw M5*16L	4
85	Screw M4*16L	14
86	Motor cover - Left	1
87	Magnet Bracket Cover	1
88	Left Rear Handlebar Cover _1	1
89	Left Rear Handlebar Cover _2	1
90	Right Rear Handlebar Cover _1	1

No.	Description	Qty
91	Right Rear Handlebar Cover _2	1
92	Lower Left Rear Cover	1
93	Lower Right Rear Cover	1
94	Rear Rail Plug Left Cover	1
95	Cover Rear Rail Plug Right	1
96	Step On Cover	2
97	Upright Cap L	1
98	Upright Cap R	1
99	Flat Washer M4*12*1.0	4
100	Left upright post cover - lower	1
101	Left upright post inside cover - lower	1
102	Right upright post cover - lower	1
103	Right upright post inside cover - lower	1

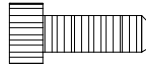
HARDWARE & TOOLS PACK



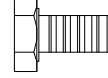
(50) Screw M5x10L
2PCS



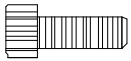
(51) Screw M6x12L
4PCS



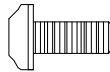
(55) Screw M5x12L
6PCS



(52) Screw M10x25L
8PCS



(54) Screw M6x12L
4PCS



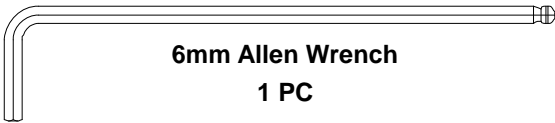
(53) Screw M8x16L
44PCS



(56) Flat Washer M10
8PCS



8mm Allen Wrench
1 PC



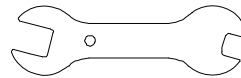
6mm Allen Wrench
1 PC



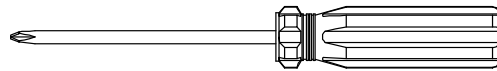
5mm Allen Wrench
1 PC



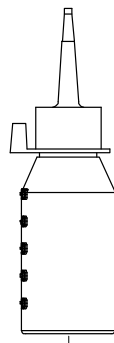
4mm Allen Wrench
1 PC



Double Wrench
1 PC



Screwdriver
1 PC

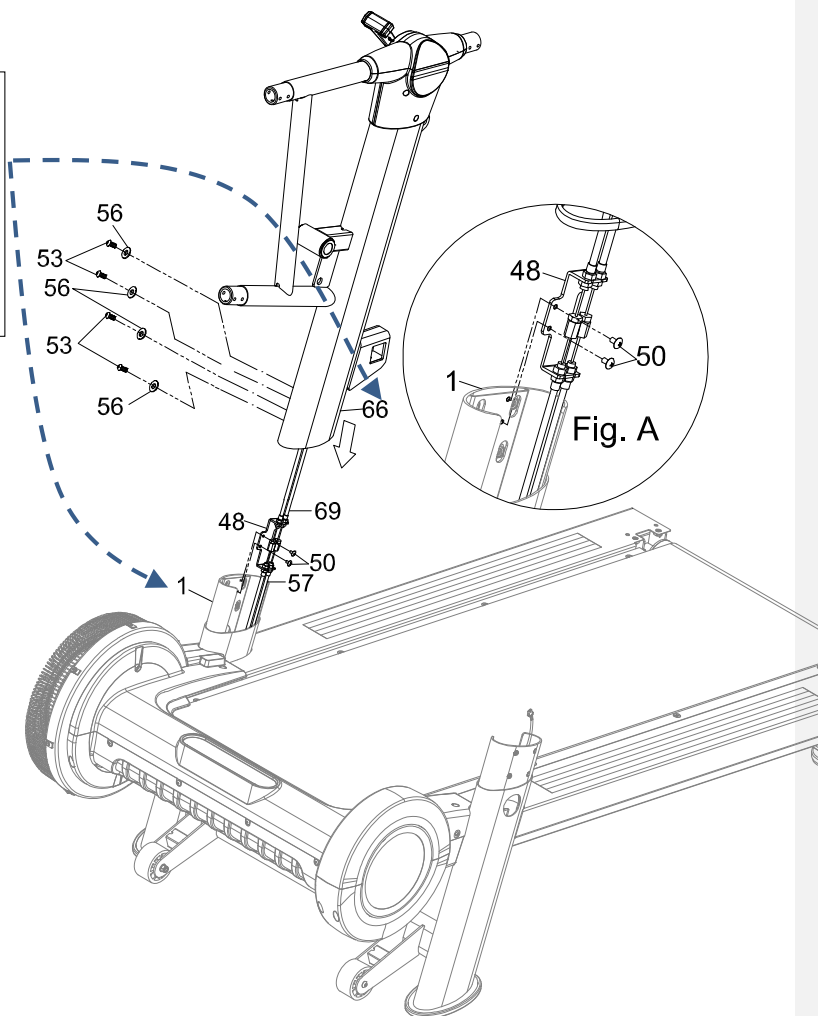


Silicone Oil
1 PC

ASSEMBLY

This Treadmill weights more than 44 lbs., two people are required for the assembly of this treadmill.

WARNING: Part 66 and Part 1 are connected by part 48 when pulled out of the box. **Do NOT pull the piece apart from each other.**



Tool:



Screwdriver
1 PC



6mm Allen Wrench
1 PC

Step 1

1a. Installing the Right Upright Post: Attach the **Middle Cable Mounting Bracket (48)** onto the **Main Frame (1)** and tighten with two **Screws (50)** using the **Screwdriver** provided. **See Fig. A.**

1b. Installing the Right Upright Post: Lift up the **Right Upright Post (66)** and **SLOWLY** slide it onto the **Main Frame (1)**. Tighten the **Right Upright Post (66)** with four **Screws (53)** and four **Flat Washers (56)** using the **6mm Allen Wrench** provided.

Hardware:



(50) Phillips Screw
2 PCS



(53) Screw
4 PCS



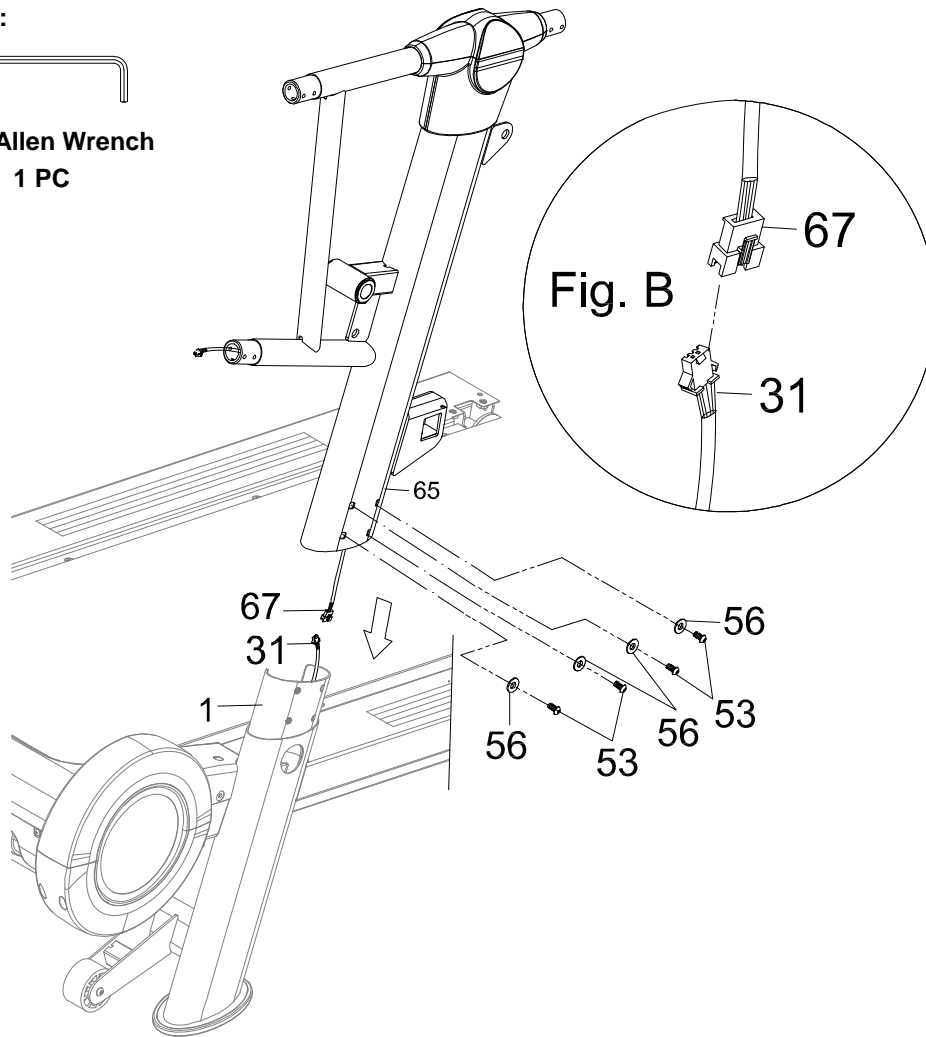
(56) Flat Washer
4 PCS

ASSEMBLY

Tool:



6mm Allen Wrench
1 PC



Step 2

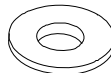
2a. Connecting the Sensor Cable: Connect the **Lower Sensor Cable (31)** to the **Middle Sensor Cable (67)**. [See Fig. B](#)

2b. Installing the Left Upright Post: SLOWLY slide the **Left Upright Post (65)** onto the **Main Frame (1)**. Tighten the **Left Upright Post (65)** with four **Screws (53)** and four **Flat Washers (56)** using the **6mm Allen Wrench** provided.

Hardware:

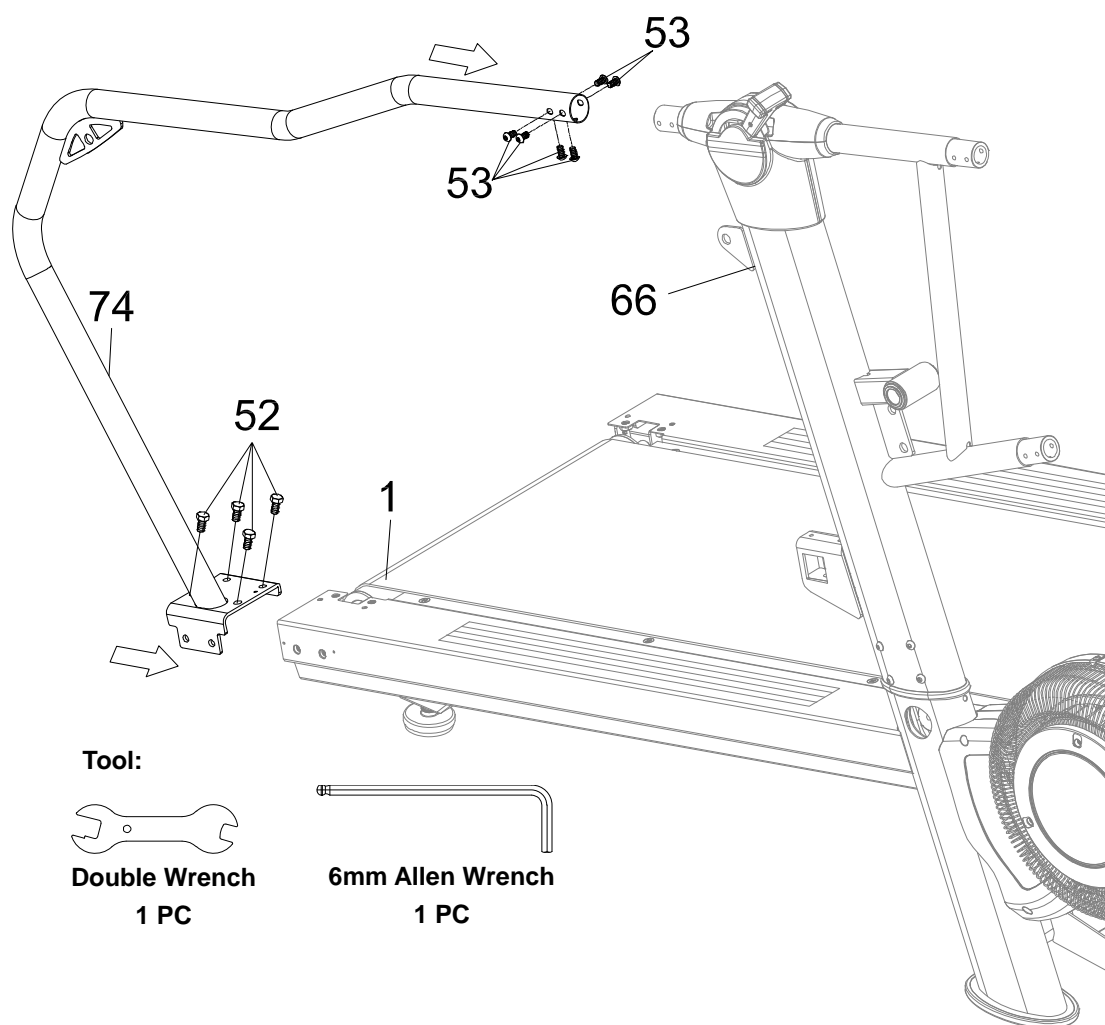


(53) Screw
4 PCS

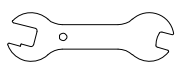


(56) Flat Washer
4 PCS

ASSEMBLY



Tool:



Double Wrench
1 PC



6mm Allen Wrench
1 PC

Step 3

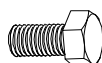
3a. Installing the Right Right Rear HandlebarSide Handlebar (74): Attach the Right Right RearSide Handlebar (74) onto the Right Upright Post (66) and the Main Frame (1). Tighten the Right Right Rear HandlebarSide Handlebar (74) to the Right Upright Post (66) with four six Screws (53) using the 6mm Allen Wrench provided.

Tighten the Right Right Rear HandlebarSide Handlebar (74) to the Main Frame (1) with four Hex Bolts (52) using the Double Wrench provided.

Hardware:

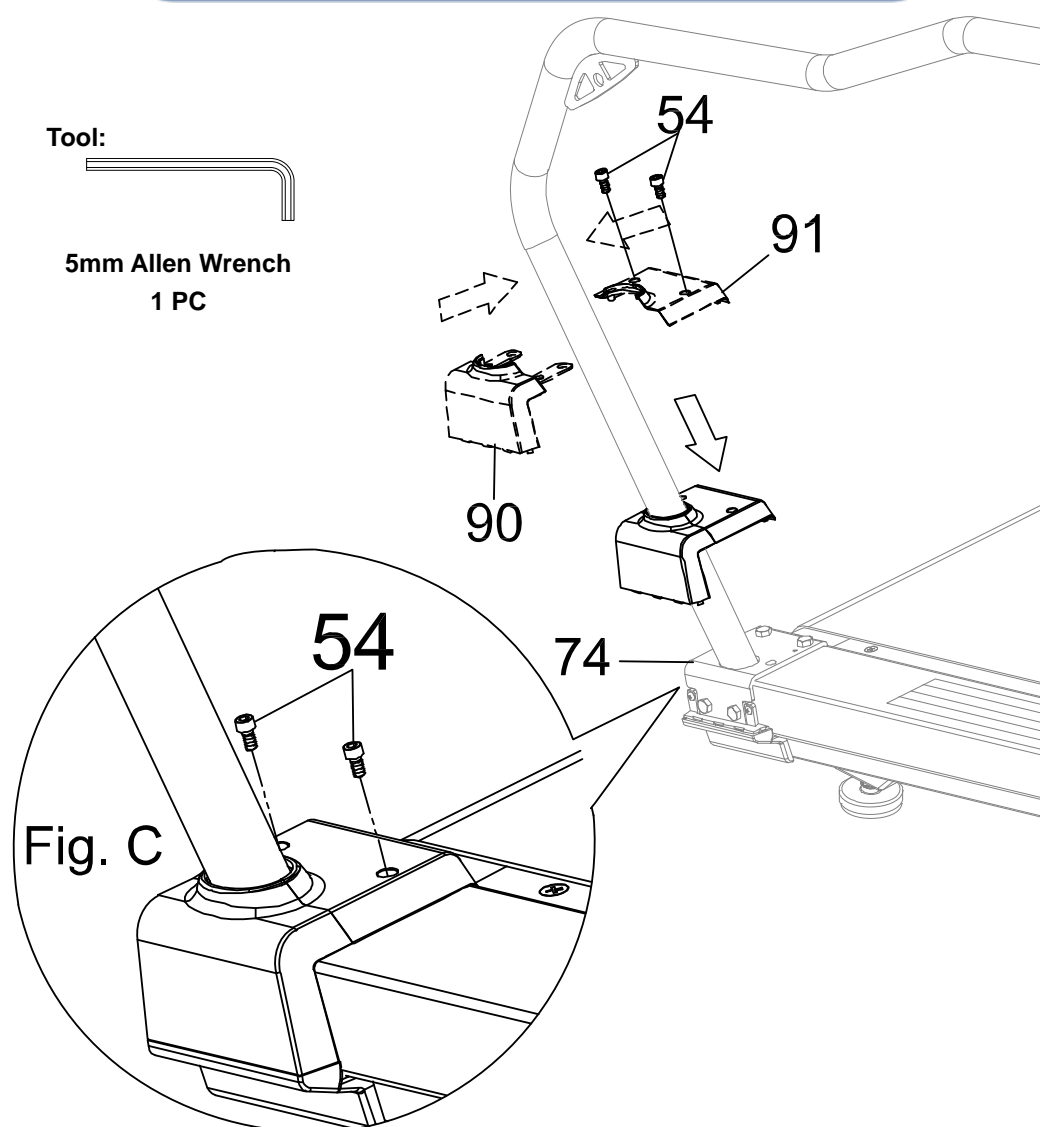


(53) Screw
6 PCS



(52) Hex Bolt
4 PCS

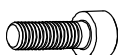
ASSEMBLY



Step 4

4a. Installing the Cover:- Attach the [Right Covers-Rear Handlebar Cover 1 \(9490\)](#) & [Right Rear Handlebar Cover 2 \(9091\)](#) onto the [Right HSide Handlebar \(74\)](#) and tighten with two **Screws (54)** using the 5mm Allen Wrench provided. [See Fig. C](#)

Hardware:



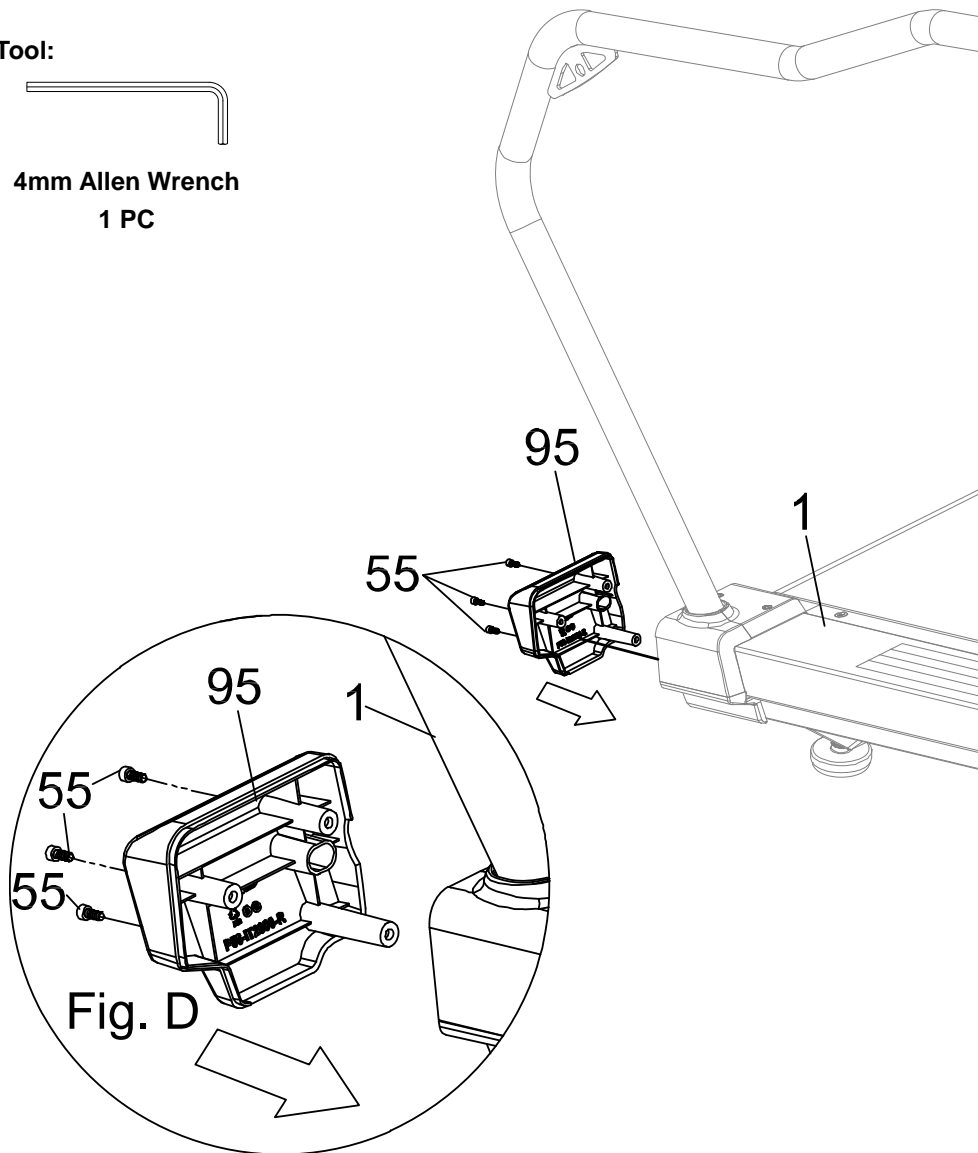
(54) Screw
2 PCS

ASSEMBLY

Tool:



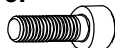
4mm Allen Wrench
1 PC



Step 5

5a. Installing the Right Cover Rear Rail Plug: Attach the Right Cover Rear Rail Plug (95) onto the rear of Right side of the **Main Frame (1)**. Tighten with three **Screws (55)** using the **4mm Allen Wrench** provided. [See Fig. D](#)

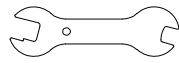
Hardware:



(55) Screw
3 PCS

ASSEMBLY

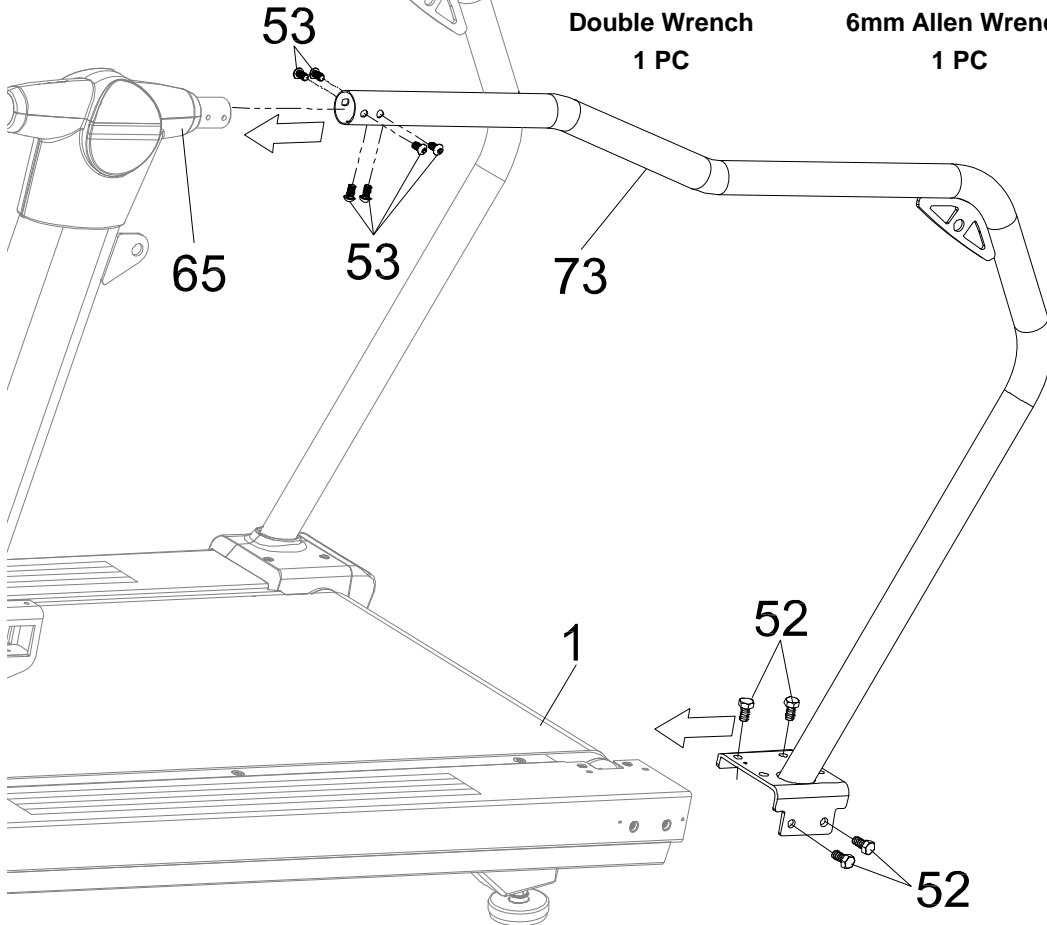
Tool:



Double Wrench
1 PC



6mm Allen Wrench
1 PC



Step 6

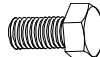
6a. Installing the Left ~~Right~~ Rear Handlebar Side Handlebar: Attach the Left ~~Right~~ Rear Side Handlebar (73) onto the Left Upright Post (65) and the Main Frame (1). Tighten the Left ~~Right~~ Rear Handlebar Side Handlebar (73) to the Left Upright Post (65) with ~~four~~ six Screws (53) using the 6mm Allen Wrench provided.

Tighten the Left ~~Right~~ Rear Handlebar Side Handlebar (73) to the Main Frame (1) with four Hex Bolts (52) using the Double Wrench provided.

Hardware:



(53) Screw
4-6 PCS



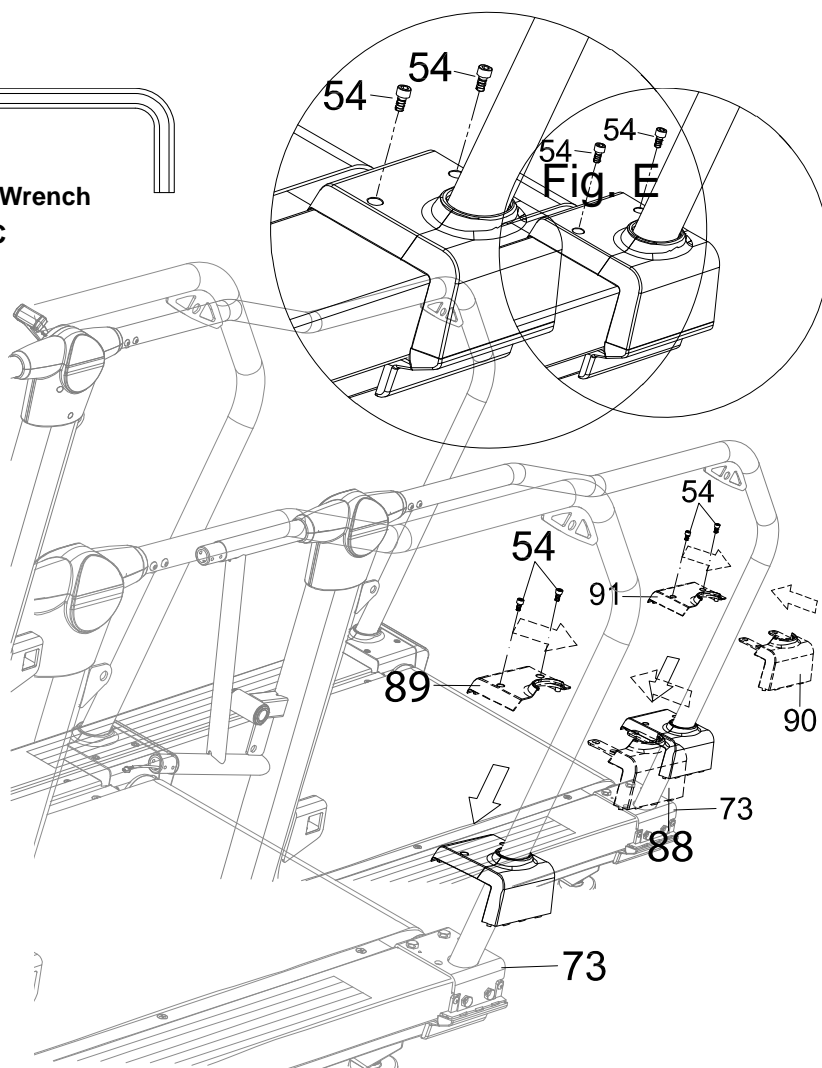
(52) Hex Bolt
4 PCS

ASSEMBLY

Tool:



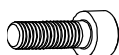
5mm Allen Wrench
1 PC



Step 7

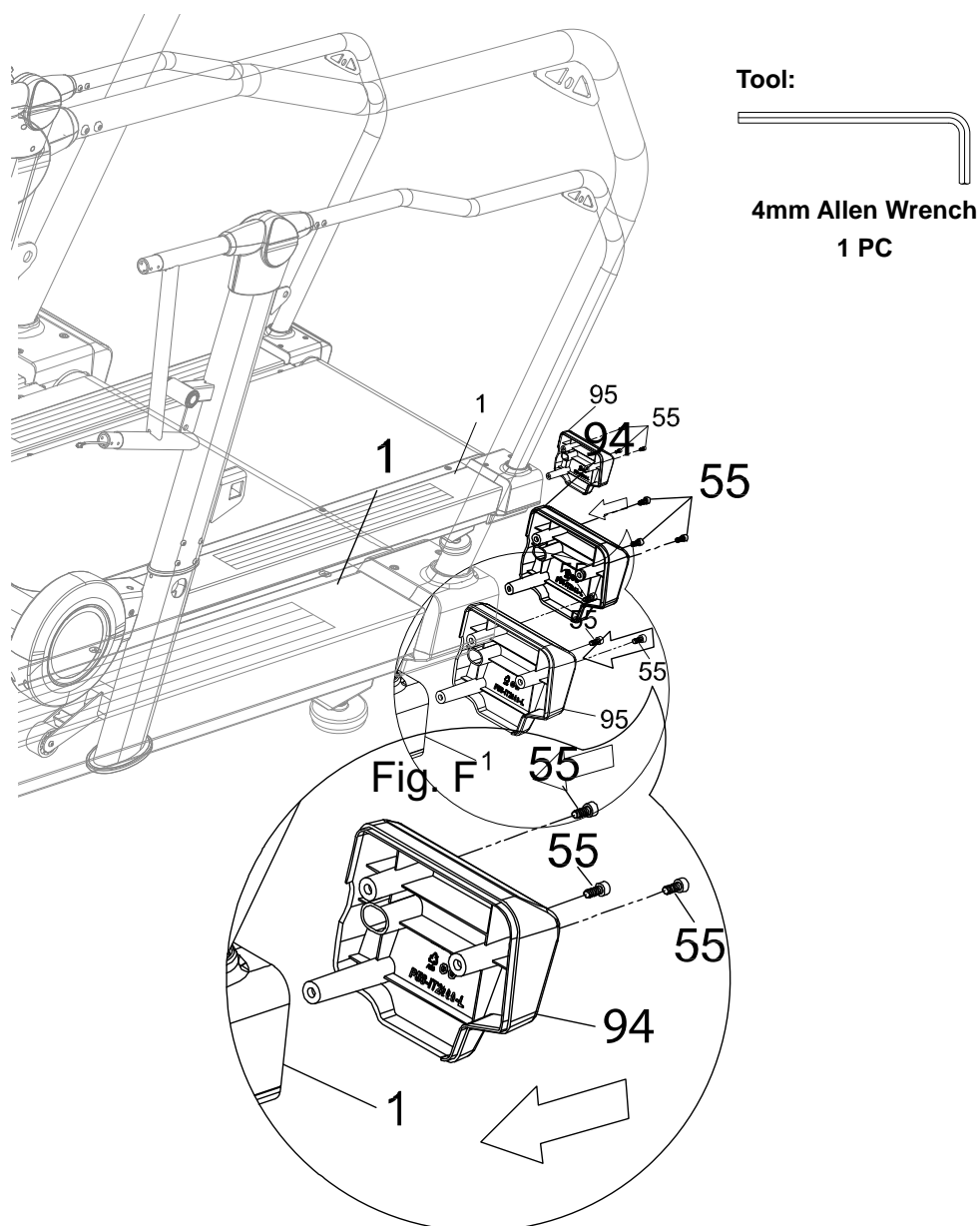
7a. Installing the Left Rear Handlebar Covers: Attach the Left ~~Covers~~ Rear Handlebar Cover 1 (9488) & Left Rear Handlebar Cover 2 (9089) onto the Left HSide Handlebar (73) and tighten with two **Screws (54)** using the 5mm Allen Wrench provided. See Fig. E

Hardware:



(54) Screw
2 PCS

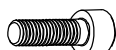
ASSEMBLY



Step 8

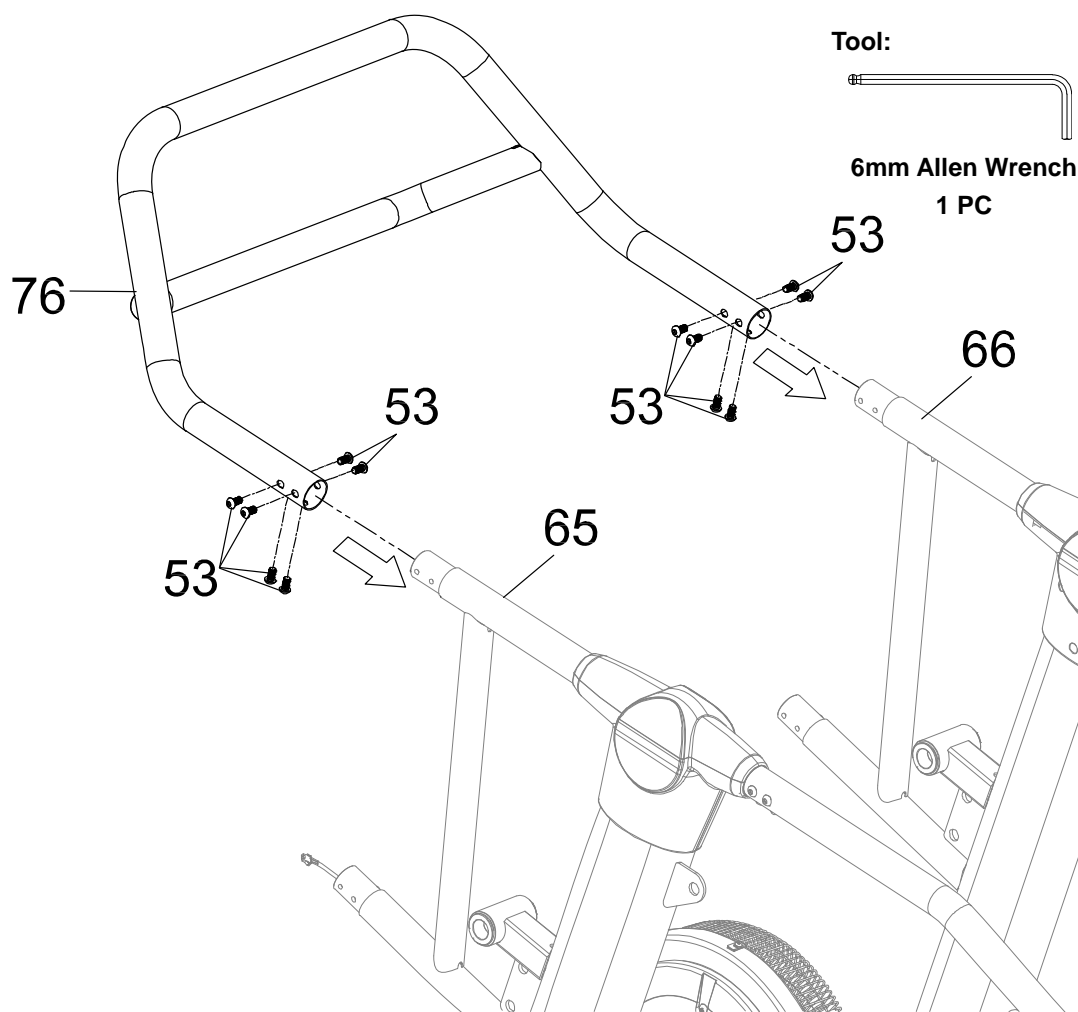
8a. Installing the Left Cover Rear Rail Plug: Attach the **Left Cover Rear Rail Plug** (94) onto the rear of left side of the **Main Frame** (1). Tighten with three **Screws** (55) using the **4mm Allen Wrench** provided. [See Fig. F](#)

Hardware:



(55) Screw
[32](#) PCS

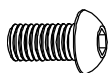
ASSEMBLY



Step 9

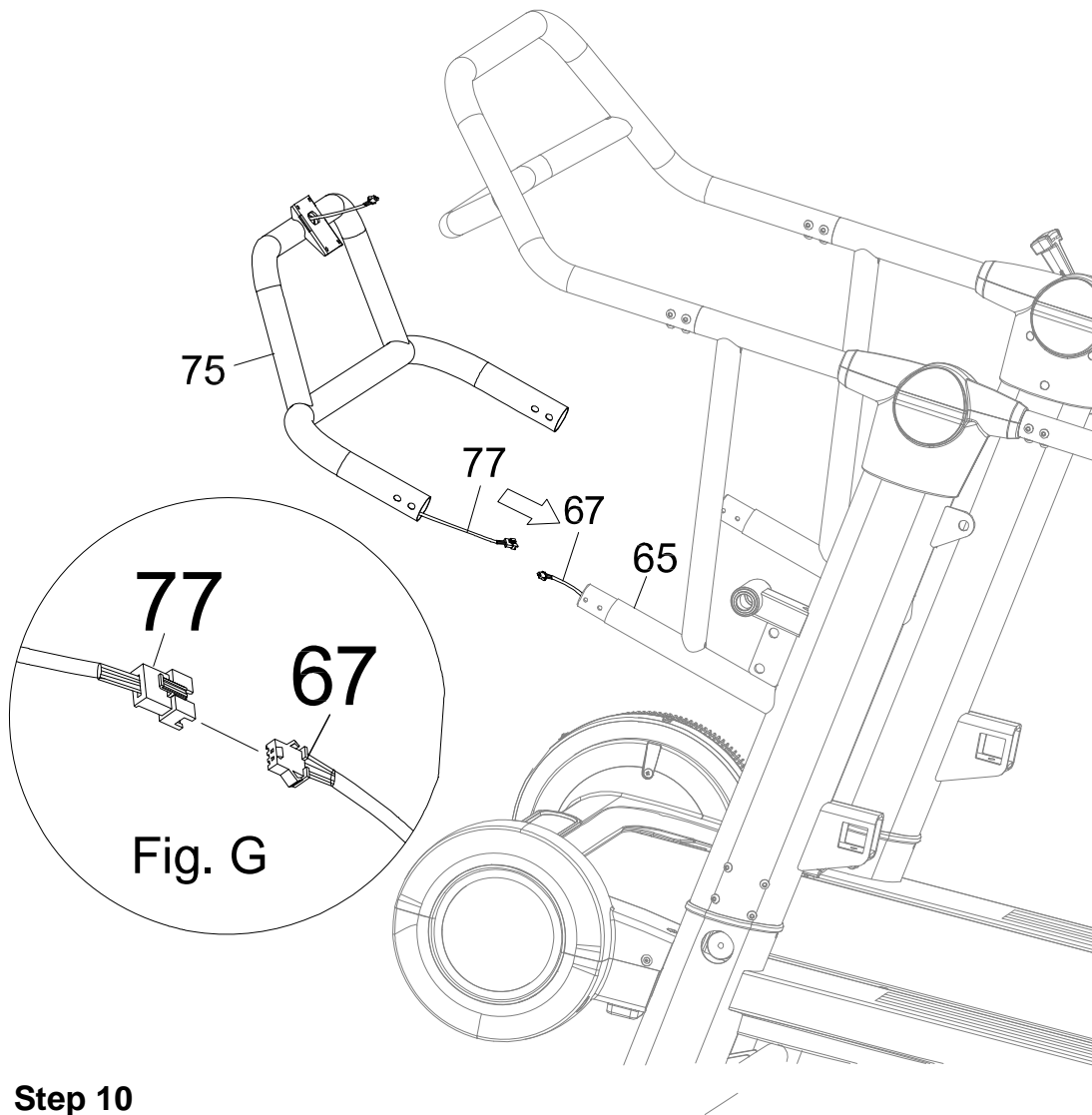
9a. Installing the [Front Upper](#) Handlebar: Attach the [Front Upper](#) Handlebar (76) onto the **Left Upright Posts (65)** and **Right Upright Posts (66)** and tighten with twelve **Screws (53)** using the 6mm Allen Wrench provided.

Hardware:



(53) Screw
12PCS

ASSEMBLY



Step 10

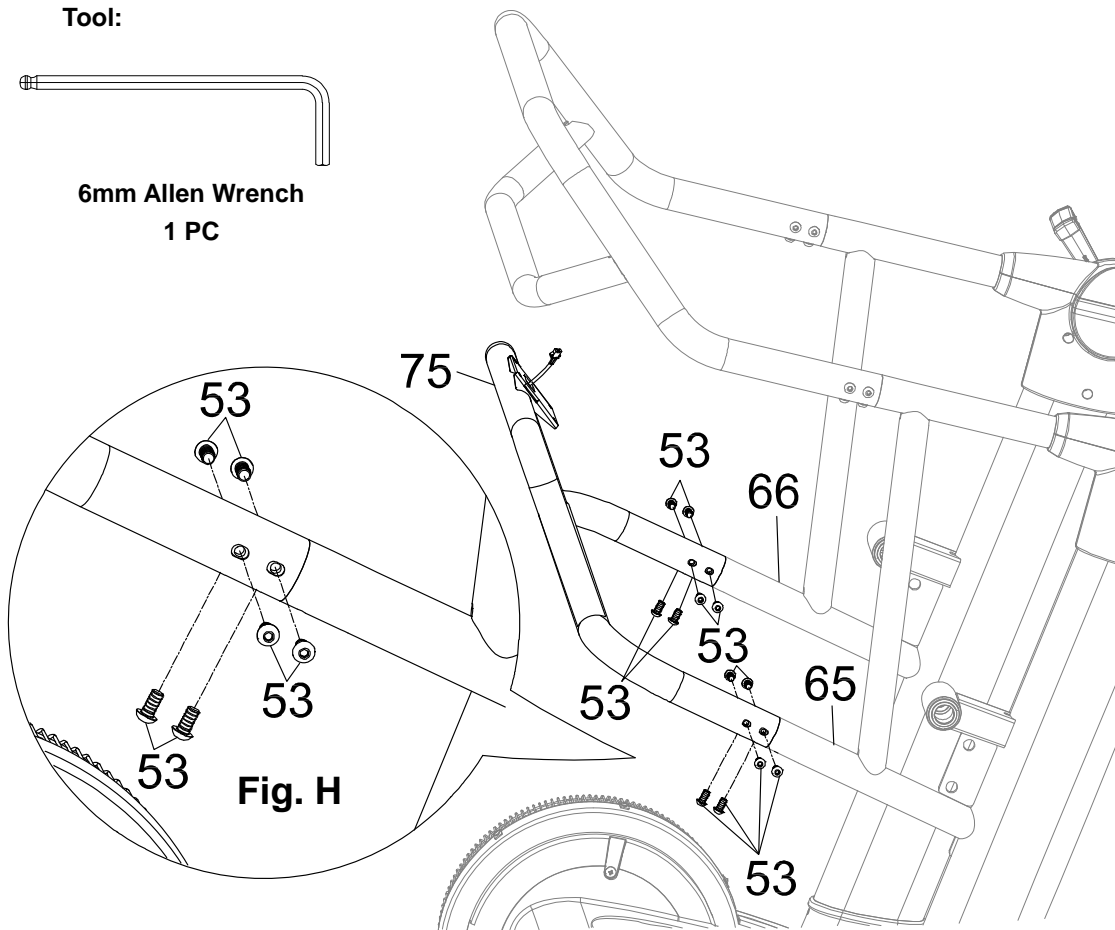
10a. Connecting the Extension Wires:- Connect the **Upper Console Cable (77)** from the [HFront Lower Handlebar \(75\)](#) ~~to~~ the **Middle Sensor Cable (67)** from the **Left Upright Post (65)**.
[See Fig G.](#)

ASSEMBLY

Tool:



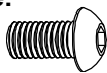
6mm Allen Wrench
1 PC



Step 11

11a. Installing the [Front Lower Console Bar](#): Attach the [Front Lower Console Bar](#) (75) onto the both the [Left Upright Post](#) (65) and [Right Upright Post](#) (66). Tighten with **twelve Screws (53)** using the **6mm Allen Wrench** provided.

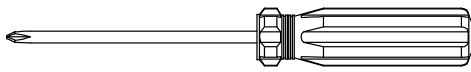
Hardware:



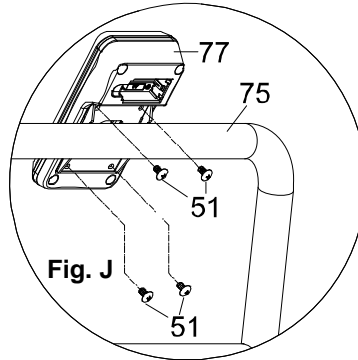
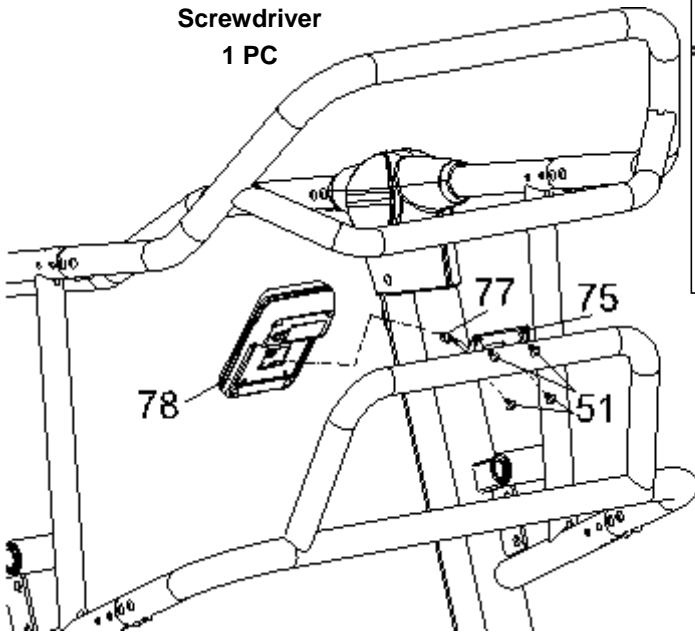
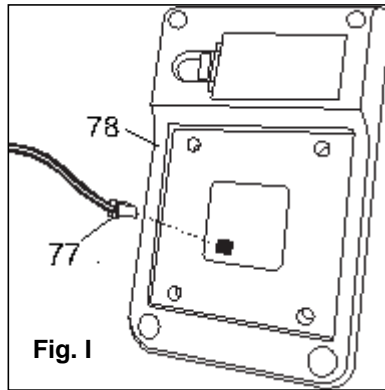
(53) Screw
12PCS

ASSEMBLY

Tool:



Screwdriver
1 PC



Step 12

12a. Connecting the Console Wire: Connect the **Upper Sensor Cable (77)** to the black block at the back of the **Console (78)**. See Fig. I.

12b. Console Installation: Insert the wires into the hole of the **Front Lower Console Bar (75)** and attach the **Console (78)** to the console plate on the **Front Lower Console Bar (75)**. Tighten with four **Screws (51)** using the **Screwdriver** provided. See Fig. J.

12c. Battery Installation: Remove the battery cover from the rear of the **Console (78)** and install two AA batteries. The console can only be powered by 2 double AA batteries.

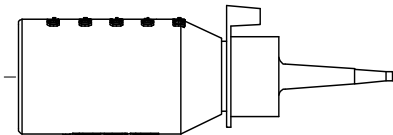
Hardware:



(51) Screw
4PCS

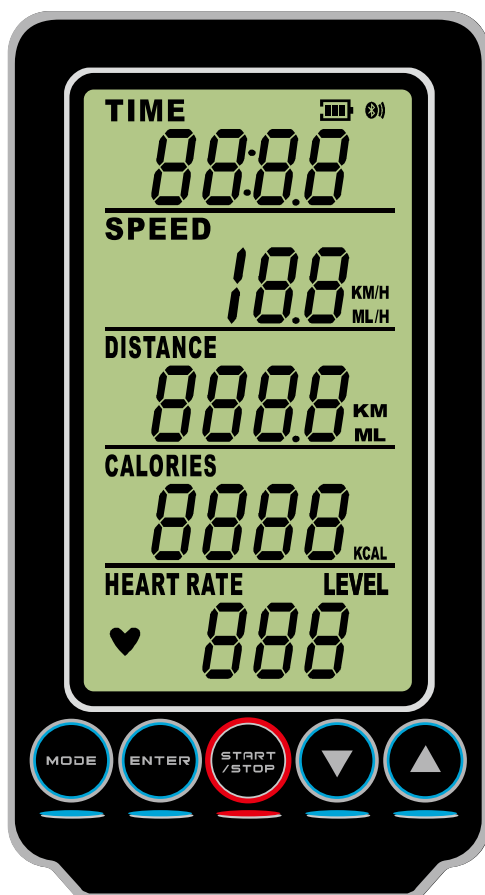
Step 13

13a. Lubricating the Treadmill Deck: See the **Maintenance and Troubleshooting** section for applying the lubricant to the treadmill deck.



Silicone Oil
1 PC

CONSOLE



TIME : Displays the elapsed time of the workout.

SPEED : Displays the current running speed of the workout.

DISTANCE : Displays the total distance run during the workout.

CALORIES : Displays the calories burned during the workout.

NOTE: The value of calories is only an estimate. This value should be used to track progress between workout.

HEART RATE: Displays the heart rate during the workout.

NOTE: The heart rate function only works when a non-coded heart rate transmitter chest belt is worn while on the treadmill. Chest belt sold separately.

CONSOLE

BUTTON FUNTIONS

[MODE] :

1. Before starting a workout, this button allows you set up a goal workout.
 - a. Press the MODE button once to make the TIME display flash. A TIME goal can be set up by using the arrows to set a TIME goal value.
 - b. Press the MODE button twice to make the DISTANCE display flash. A DISTANCE goal can be set up by using the arrows to set a DISTANCE goal value.
 - c. Press the MODE button thrice to make the DISTANCE display flash. A DISTANCE goal can be set up by using the arrows to set a DISTANCE goal value.
 - d. Multiple workout goals can be set for a single workout, but the console will end the workout when the one of the goals counts down to zero.
 - e. Press START after setting a goal to begin the workout. The goal values will count down until one of the values reaches zero.
2. During a workout, this button does not do anything.

[ENTER] :

1. Before starting a workout, use this button to confirm a value for a TIME, DISTANCE, or CALORIE goal.
 - a. Pressing ENTER after setting a TIME goal will allow you to set a DISTANCE goal.
 - b. Pressing ENTER after setting a DISTANCE goal will allow you to set a CALORIE goal.
2. During a workout, this button does not do anything.

[START/STOP] :

1. Pressing this button once will start a workout. Is a goal workout has not been set, the console values will all count up from zero.
2. Pressing this button during a workout will PAUSE the console. The time will stop counting when the console is paused.
3. Pressing down on this button continuously for 4 seconds will cause the console to RESET.

[DOWN/UP] :

1. Pressing these buttons allows you to increase or decrease the value of a goal workout for TIME, DISTANCE, and CALORIES.
2. During a workout, these button do not do anything.
3. Pressing down on this button continuously will increase the speed that the values change.

CHANGE UNITS :

1. To change the units for tracking your workout from MILES to KILOMETERS press and hold the MODE button for 3 seconds.
2. The display will go blank and only show units. Press MODE until the units you want are displayed.
3. Press ENTER to confirm the displayed units.

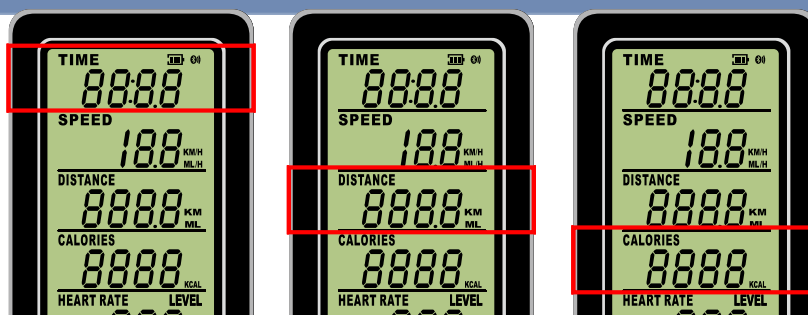
CONSOLE

WORKOUT GOAL FUNTIONS

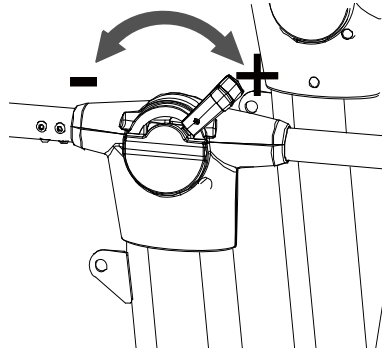
1. **TIME COUNTDOWN:**
 - a. The preset value is 0:00.
 - b. The setting range is 0:00~99:00.
 - c. Each increase/ decrease is 1:00.
2. **DISTANCE COUNTDOWN:**
 - a. The preset value is 0.0.
 - b. The setting range is 0.0~999.0.
 - c. Each increase/ decrease is 0.5.
3. **CALORIE COUNTDOWN:**
 - a. The preset value is 0.0.
 - b. The setting range is 0.0~9990.
 - c. Each increase/ decrease is 0.5.

THE RANGE OF VALUE

	Preset Value	Setting Range	Display Range
TIME	0:00	0:00~99:00	0:00~99:59
SPEED (km/h)	0.0	N/A	0.0~19.9
DISTANCE (km)	0.0	0~999.0	0.0~999.9
PULSE (bpm)	HP	N/A	40~220
CALORIES (calories)	0	0~9990	0~9999

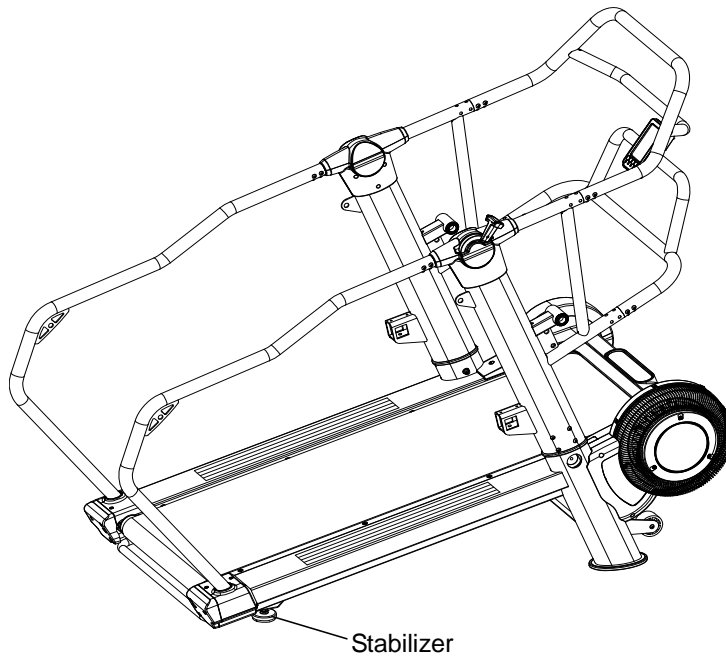


ADJUSTMENT



Resistance Adjustment:

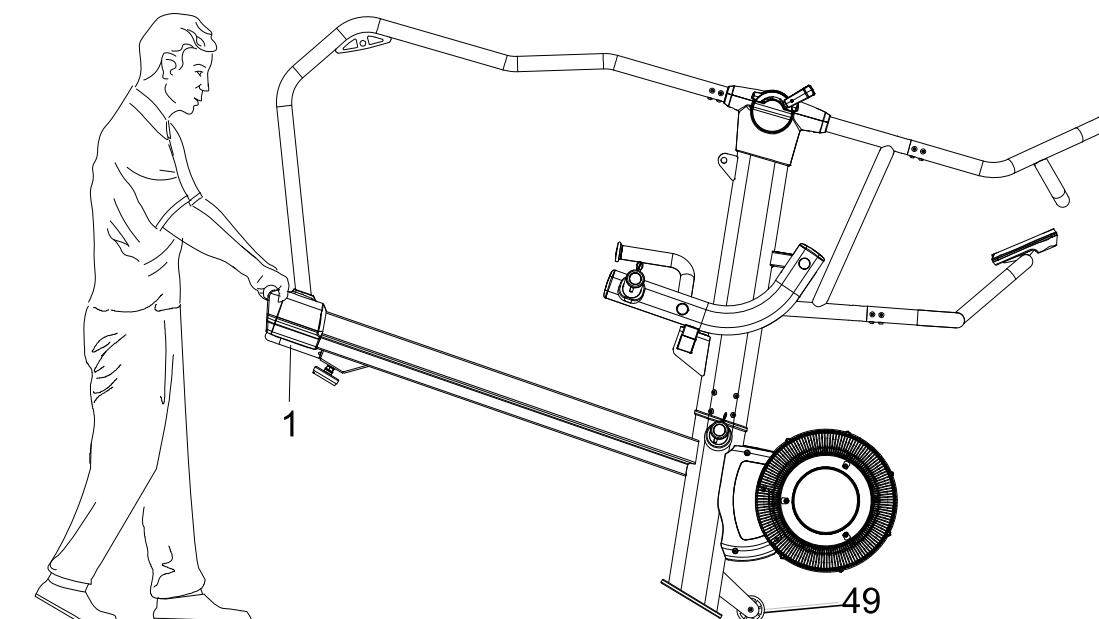
1. Use the resistance level to adjust the resistance level of the workout. If you want to increase the resistance, push the lever forward; if you want to decrease the resistance, pull the level backward.
2. Resistance Level 1 allows the treadmill to go faster than level 7.
3. The STOP position will lock the treadmill and not allow the belt to move.
4. For any emergency, pull the resistance lever all the way back to the stop position and the treadmill will stop immediately.



Floor Stabilizer Adjustment:

1. If the treadmill is rocking while in use, turn the two rear floor stabilizers until they are both in contact with the floor.

TRANSPORTING & STORAGE



Transporting the Treadmill:

1. Hold the Handlebar and lift up the machine until the wheels make contact with the floor.
2. Push or pull the unit to the desired location, then gently lower the machine until it makes contact with the ground.

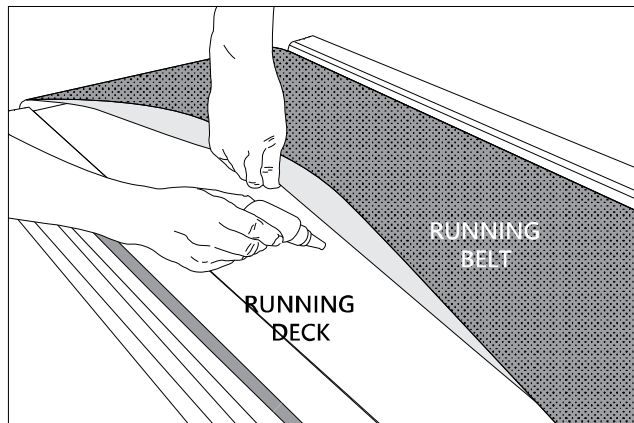
Storage

1. Store the elliptical in doors and in a clean and dry environment away from children.
2. Store it in a location that is out of direct sunlight

MAINTENANCE & TROUBLESHOOTING

MAINTENANCE SCHEDULE

ACTION	FREQUENCY
Clean entire machine using water and a mild soap or other Matrix approved solution (cleaning agents should be alcohol and ammonia free).	DAILY
Remove the front cover. Check for debris and clean with a dry cloth or small vacuum nozzle.	MONTHLY
Lubricate treadmill running deck	EVERY 3 MONTHS



1. Using a T-wrench or Allen wrench, loosen the rear roller bolts 10-15 counter-clockwise turns. This should give the belt enough slack for you to lift it.
2. Lift the belt as far as you can and squirt the silicone oil in a zigzag pattern across the entire running deck surface. Use 30-50 ml of 100% silicone oil lubricant. Do not apply the silicone oil on top of the running belt. Lay the running belt down and then tighten both rear roller bolts clockwise the same number of turns loosened.
3. Walk on the machine at a comfortable speed for 3 minutes to spread the silicone and to check the running belt for proper tension and alignment.
4. Wipe any excess oil from the sides with a damp cloth.

TROUBLE SHOOTING

PROBLEM: There is no display on the computer console.

SOLUTION: Verify that the wires from the computer console are properly connected to the main frame wires frame.

SOLUTION: Check if the batteries are correctly positioned and the battery springs are in proper contact with the batteries.

SOLUTION: The batteries in the computer console may be dead. Replace the dead batteries with new batteries. Do not mix old and new batteries.

PROBLEM: The treadmill makes a squeaking noise when in use.

SOLUTION: The bolts may be loose on the equipment. Check all of the nuts, bolts, screws and tighten any loose Hardware. Check for loose hardware once a week.

WARRANTY

MANUFACTURER'S LIMITED WARRANTY

Paradigm Health & Wellness warrants to the original purchaser that this product is free from defects in material and workmanship when used for the purpose intended, under the conditions that it has been installed and operated in accordance with Paradigm's Owner's Manual. Paradigm's obligation under this warranty applies to the following:

<u>COMPONENT</u>	<u>LENGTH OF WARRANTY</u>
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Structural Frame	10 years
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Motor	3 years
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All Other Components	1 year
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(computer display, electronics, upholstery, foam, ball bearings, pulleys, belts, cables, wires, shocks, covers, tension, internal mechanism, wheels, pedals, knobs, accessories and hardware)

Exclusions from Warranty Coverage:

Paradigm does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, or damages attributable to:

1. Improper installation and/or failure to abide by Paradigm's installation guidelines;
2. Use of this product beyond normal home use, or in an application for which it was not designed;
3. Cosmetic items such as scratches, dents or discolorations;
4. Damage caused by normal wear and tear, vandalism, accidental or by animals;
5. Any act of Nature (such as fire, flooding, snow, ice, hurricane, earthquake, lightning or other natural disaster), environmental condition (such as air pollution, mold, mildew, etc.), or staining from foreign substances (such as dirt, grease, oil, etc.);
6. Normal weathering due to exposure to sunlight, weather and atmosphere which can cause colored surfaces to, among other things, flake, chalk, accumulate dirt or stains.
7. Improper operation, alteration, handling, storage, abuse or neglect of the products.

Paradigm, using its sole discretion, will either repair or replace free of charge any part(s) proven to be defective under normal home use. Any repair or replacement shall provide no new warranty coverage, but shall retain only the remaining portion of the original product's warranty. This warranty is offered only to the original purchaser and is not transferable. Proof of original purchase is required.

Ordering Replacement Parts

Replacement parts can be ordered by emailing our customer service department:

Service@paradigmhw.com

Open Monday thru Friday 8:00 AM - 5:00 PM (PST).

When ordering replacement parts please have the following information ready:

- 1. Owner's Manual**
- 2. Model Number**
- 3. Description of Parts**
- 4. Part Number**
- 5. Date of Purchase**

PARTS REQUEST FORM

Paradigm Health & Wellness, Inc.

EMAIL THIS FORM WITH YOUR RECEIPT OF PURCHASE TO

Service@paradigmhw.com *

NAME: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

TELEPHONE: (Day) _____

(Night) _____

SERIAL#: _____

MODEL#: _____

PURCHASE DATE: _____

PLACE OF PURCHASE: _____

PART #	DESCRIPTION	QTY

"YOUR ORDER WILL BE PROCESSED WITHIN 3 BUSINESS DAYS"

* This form can also be faxed in Fax #: 626-810-2166