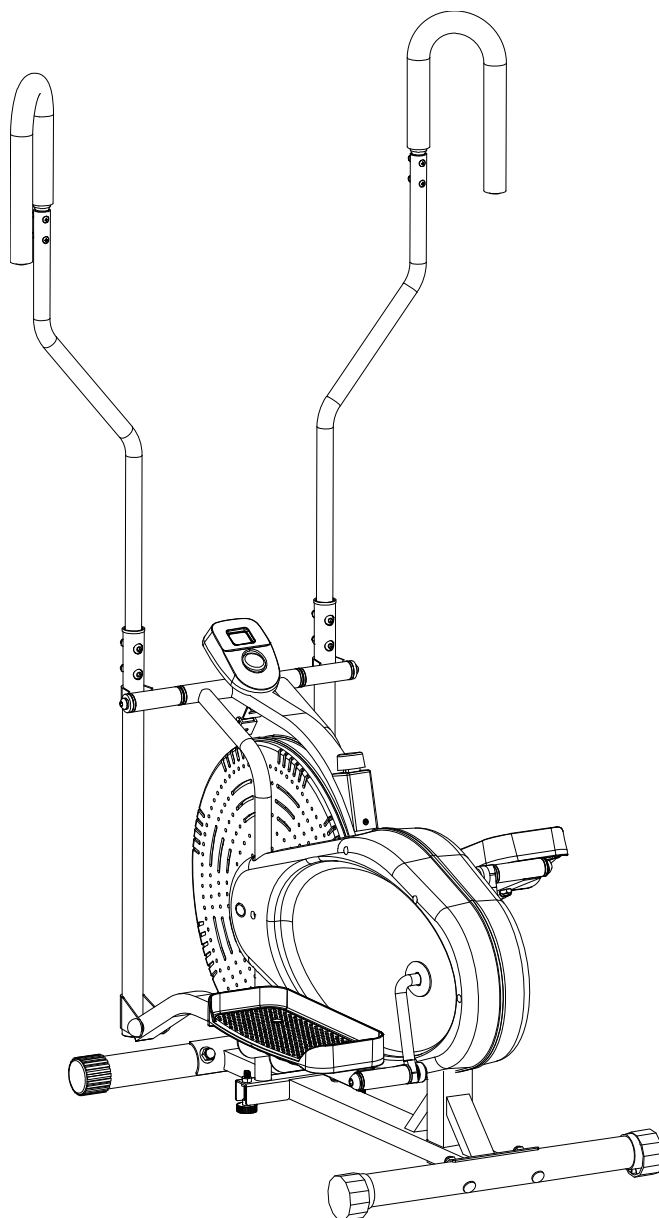


AIR ELLIPTICAL



IMPORTANT: Read all instructions carefully before using this product.
Retain this owner's manual for future reference.
The specifications of this product may vary from this photo and, subject to
change without notice.

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SERVICE

IMPORTANT: FOR NORTH AMERICA ONLY

For damaged or defective product, questions, replacement parts or any other service support, please contact our customer service department (8:00 AM - 5:00 PM Pacific Standard Time, Daily) by the below methods:

For Best Service, please Email:

Service@paradigmhw.com

Response Time: 1-2 Business Days

Website:

www.paradigmhw.com

Toll-Free:

1-844-641-7920

Response time may vary.

Please have the following information ready when requesting for service:

Your name

Phone number

Model number

Serial number

Part number

Proof of Purchase

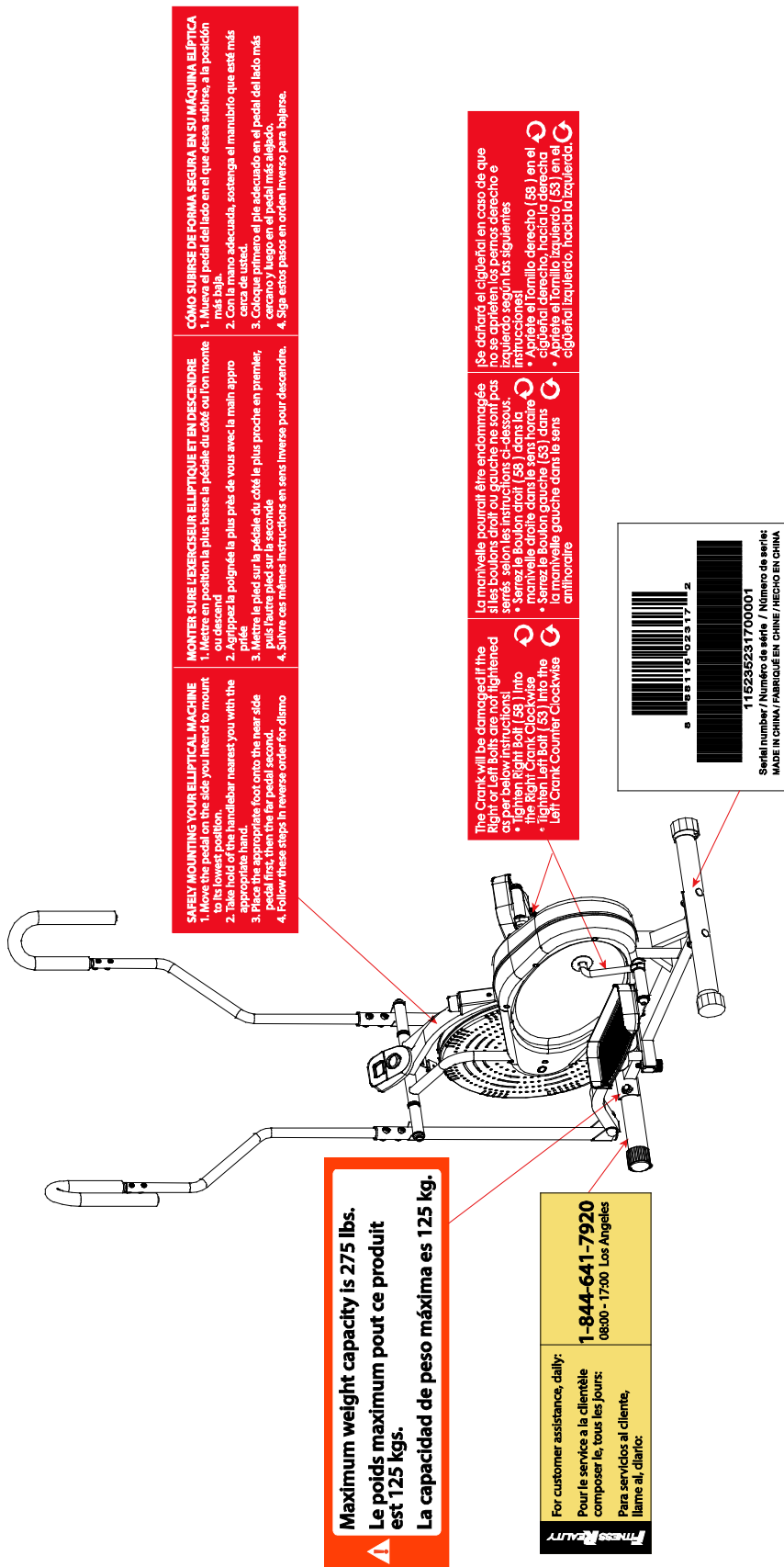
For damaged or defective product please contact our customer service before returning to the store.

Paradigm Health & Wellness, Inc.

1189 Jellick Ave.

City of Industry, CA 91748, USA

LABEL PLACEMENT



PRODUCT SAFETY

Read all instructions before using the Air Elliptical. When using an Air Elliptical, basic precautions should always be followed, including the following:

WARNING - To reduce the risk of injury to persons:

1. Make sure your equipment is correctly assembled before you use it.
2. Be sure all screws, nuts, and bolts are tightened prior to use.
3. The equipment weighs more than 44lbs / 20kgs and should be assembled by two or more people.
4. Before using this equipment, we recommend that you do warm up exercises for each muscle group.
5. Only one person should use the equipment at a time.
6. Never operate this equipment if it is damaged, If it is not working properly, has been dropped, or damaged. If a problem is encountered contact Customer Service before using the equipment again.
7. Always use this equipment on a clear and level surface.
8. For household use only.
9. Do not use outdoors or near water.
10. Use the indoor cycle only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
11. Do not wear loose clothing when using the equipment.
12. Keep all hands and feet away from any moving parts.
13. Never drop or insert any object into any opening.
14. Close supervision is necessary when the indoor cycle is used near children, or by or near invalids or disabled persons.
15. If at any time you feel faint, light-headed, or dizziness while operating the equipment, stop exercising immediately. You should also stop exercising if you are experiencing pain or any discomfort.
16. For any problems contact customer service. Servicing should be performed by an authorized service representative. Our contact number is on the service page.
17. **Warning:** - Risk of Personal Injury - Consult with your personal physician to see if inversion equipment is appropriate for you. This is especially important for people with pre-existing health problems. Do not use this equipment without your physician's approval.
18. **Warning:** - Risk of Personal Injury – Do not allow children to use this machine.
19. **Warning:** - Risk of Personal Injury - Keep children under the age of 13 away from the machine while in use.
20. **Warning:** - Risk of Personal Injury – Keep body parts, hair, loose clothing, and jewelry clear of all moving parts.
21. **Warning:** - Risk of Personal Injury - Do not attempt to service the unit yourself. Discontinue use and contact customer service.
22. **Warning:** - To Reduce The Risk Of Personal Injury - Read And Understand All Read The Instructions Before Using The Inversion Table.

PRODUCT SAFETY

Do not use this equipment if you have any of the following conditions or ailments:

- Pregnancy
- Extreme obesity
- Middle ear infection
- Hiatus hernia or Ventral hernia
- Glaucoma, retinal detachment or conjunctivitis
- Use of anticoagulants including Aspirin in high doses.
- Spinal injury, Cerebral Sclerosis, or acutely swollen joints
- Heart or circulatory disorders for which you are being treated
- High blood pressure, Hypertension, Recent stroke or Transient Ischemic attack
- Bone weaknesses including Osteoporosis, Unhealed fractures, Modular pins, or surgically implanted orthopedic supports.

Do not exceed the maximum rated weight (load) and maximum rated user height:

The Maximum Weight Capacity for this product is **220 lbs/100 kgs.**

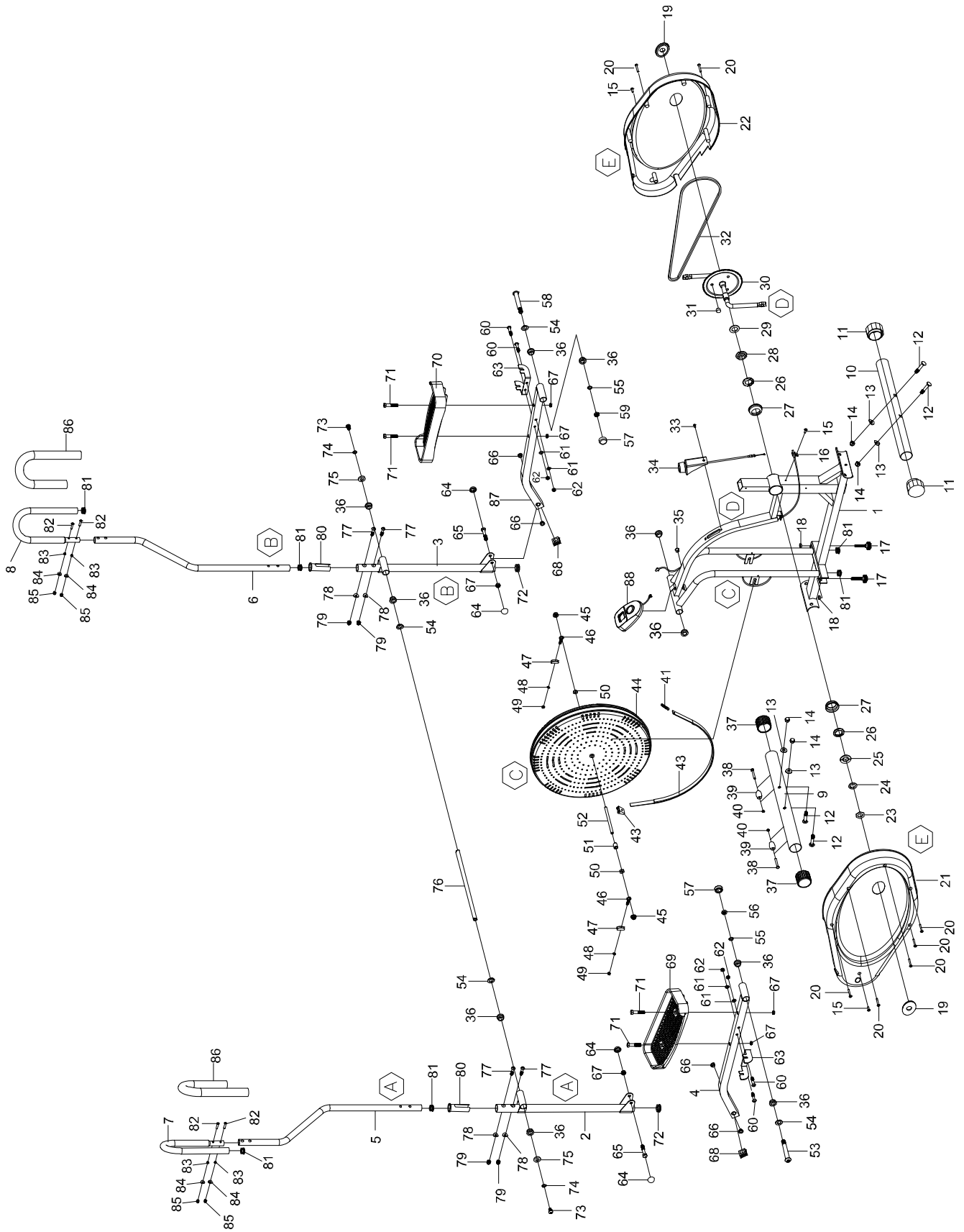
Retain this owner's manual and keep the original purchase receipt for future reference.



The product weighs more than 44 lbs. It is heavily recommended that at least 2 persons assemble.

SAVE THESE GUIDELINES

OVERVIEW DRAWING



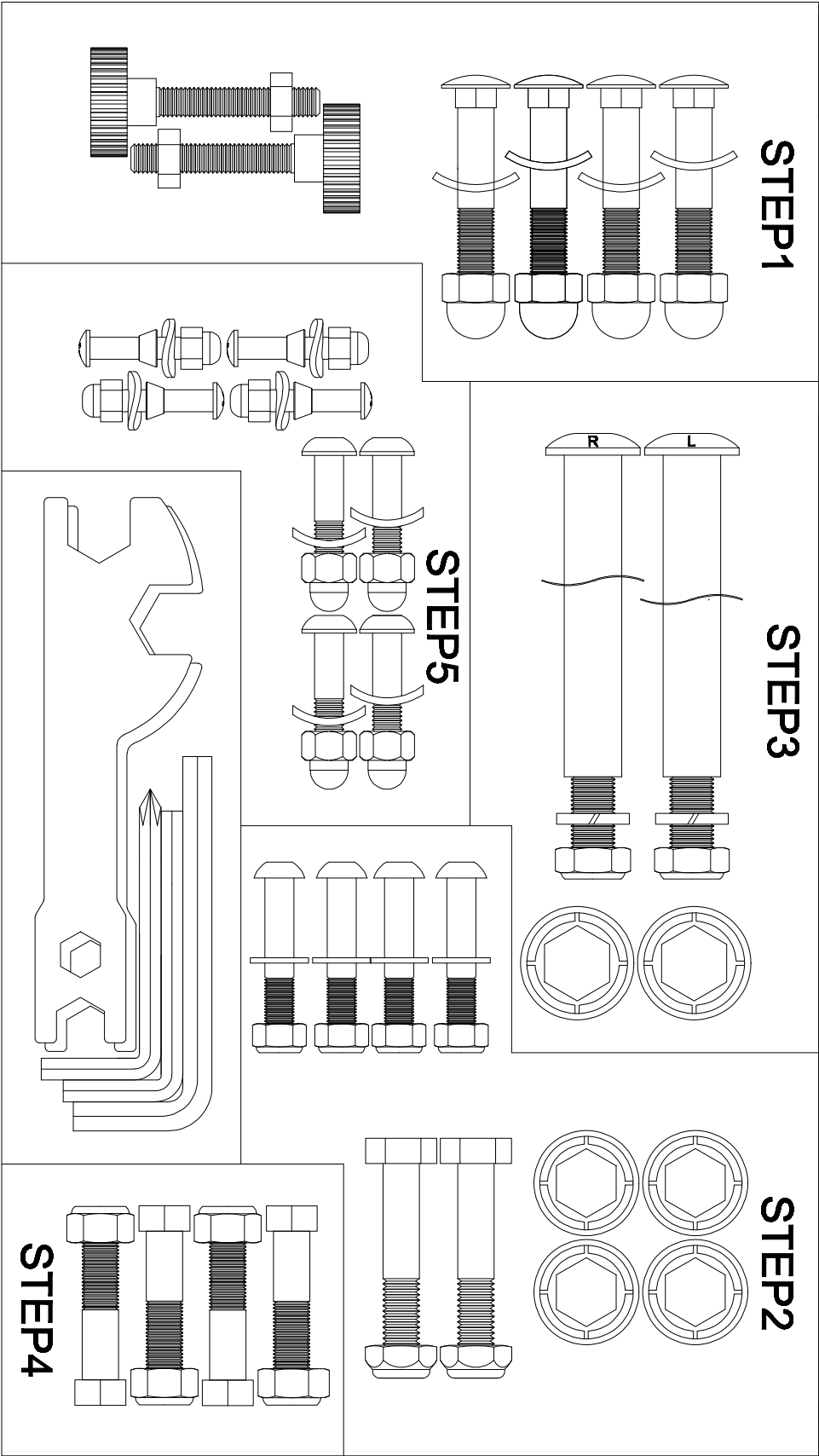
PART LIST

No.	Description	Qty	No.	Description	Qty
1	Main frame	1	29	Flat Washer $\phi 40 \times \phi 24 \times 3.0$	1
2	Left Handrail $\phi 32 \times 1.5 \times 584$	1	30	Chain Pulley with Crank	1
3	Right Handrail $\phi 32 \times 1.5 \times 584$	1	31	Magnet set $\phi 15 \times 7$	1
4	Left Foot Bar $30 \times 30 \times 1.5 \times 700$	1	32	Chain	1
5	Left Handrail Arm $\phi 25 \times 2.0 \times 850$	1	33	Screw ST4.8*15	1
6	Right Handrail Arm $\phi 25 \times 2.0 \times 850$	1	34	Tension Knob	1
7	U-shape Left Handlebar $\phi 25 \times 1.5 \times 595$	1	35	Wire Plug $\phi 12.1$	1
8	U-shape Right Handlebar $\phi 25 \times 1.5 \times 595$	1	36	Bushing $\phi 24.5 \times \phi 16 \times 14$	10
9	Front Stabilizer $\phi 50 \times 1.5 \times 540$	1	37	Round Plug	2
10	Rear Stabilizer $\phi 50 \times 1.5 \times 540$	1	38	Nut M6*45	2
11	Rear Stabilizer End Cap	2	39	Transport Wheel $\phi 23 \times \phi 6 \times 32$	2
12	Bolt M10*57	4	40	Nut M6	2
13	Big Curved Washer $\phi 10 \times \phi 25 \times 2.0$	4	41	Spring $\phi 12 \times 1.8 \times 32$	1
14	Cap Nut M10	4	42	Strap	1
15	Screw ST4.8*20	3	43	Plastic Clip	1
16	Sensor Wire	1	44	Fly Wheel $\phi 503 \times 85$	1
17	Adjustable Leveler M8*45	2	45	Flange Nut M10*1.0*10 S15	2
18	Nut M8	2	46	Eyebolt M6*33	2
19	Cover Cap $\phi 40 \times \phi 25 \times 10$	2	47	U Bracket $31 \times 30 \times \delta 1.0$	2
20	Screw ST4.8*40	7	48	Spring Washer $\phi 6$	2
21	Left Cover $735 \times 406 \times 93$	1	49	Nut M6	2
22	Right Cover $735 \times 406 \times 96$	1	50	Nut M10*1.0*5 S17	2
23	Hexagon Nut	1	51	Bushing $\phi 16 \times \phi 10 \times 20$	1
24	Flat Washer $\phi 34.5 \times \phi 23 \times 2.5$	1	52	Fan Wheel Axle M10*1.0*L150 L25 L40	1
25	Notched Bearing Nut II	1	53	Bolt for left Crank $\phi 16 \times 89 \times L23$	1
26	Bearing	2	54	Wave Washer $\phi 28 \times \phi 17 \times 0.3$	4
27	Bearing Cap	2	55	Spring Washer $\phi 20 \times \phi 13 \times 2.0$	2
28	Notched Bearing Nut I	1	56	Nylon Nut for left Crank 1/2"	1

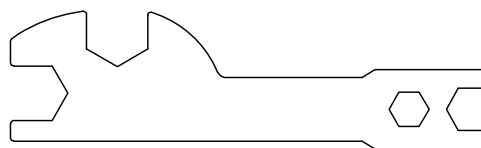
PART LIST

No.	Description	Qty	No.	Description	Qty
57	Cap	2	73	Bolt M10*18	2
58	Bolt for right Crank ϕ 16*89*L23	1	74	Spring Washer Φ 10* Φ 18*3.0	2
59	Nylon Nut for right Crank1/2"	1	75	Washer ϕ 28* ϕ 16* δ 5.0	2
60	Bolt M8*43	4	76	Rotation Rod ϕ 16*396 (M10*22)	1
61	Flat Washer ϕ 8	4	77	Bolt M8*38 L15	4
62	Nylon Nut M8	4	78	Big Curved Washer Φ 8* Φ 20*2.0	4
63	Foot Pedal Support Bracket 250*38* δ 3.0	2	79	Cap Nut M8	4
64	Cap S16	4	80	Handrail Arm Plastic Bushing ϕ 28.5* ϕ 25.4*84	2
65	Bolt M10*55 L25 S17	2	81	Round Plug	6
66	Powder Metal Bushing ϕ 14* ϕ 10*10	4	82	Bolt M6*28	4
67	Nylon Nut M10	6	83	Conical Spring Washer ϕ 10.2* ϕ 6*4	4
68	Square Plug	2	84	Big Curved Washer ϕ 6* ϕ 16*1.5	4
69	Left Pedal 349*150*56	1	85	Cap Nut M6	4
70	Right Pedal 349*150*56	1	86	Handrail Arm Foam Grip Φ 24* Φ 34*540	2
71	Bolt M10*45 L20 S14	4	87	Right Foot Bar 30*30*1.5*700	1
72	Round Plug	2	88	Console 140*89*34	1

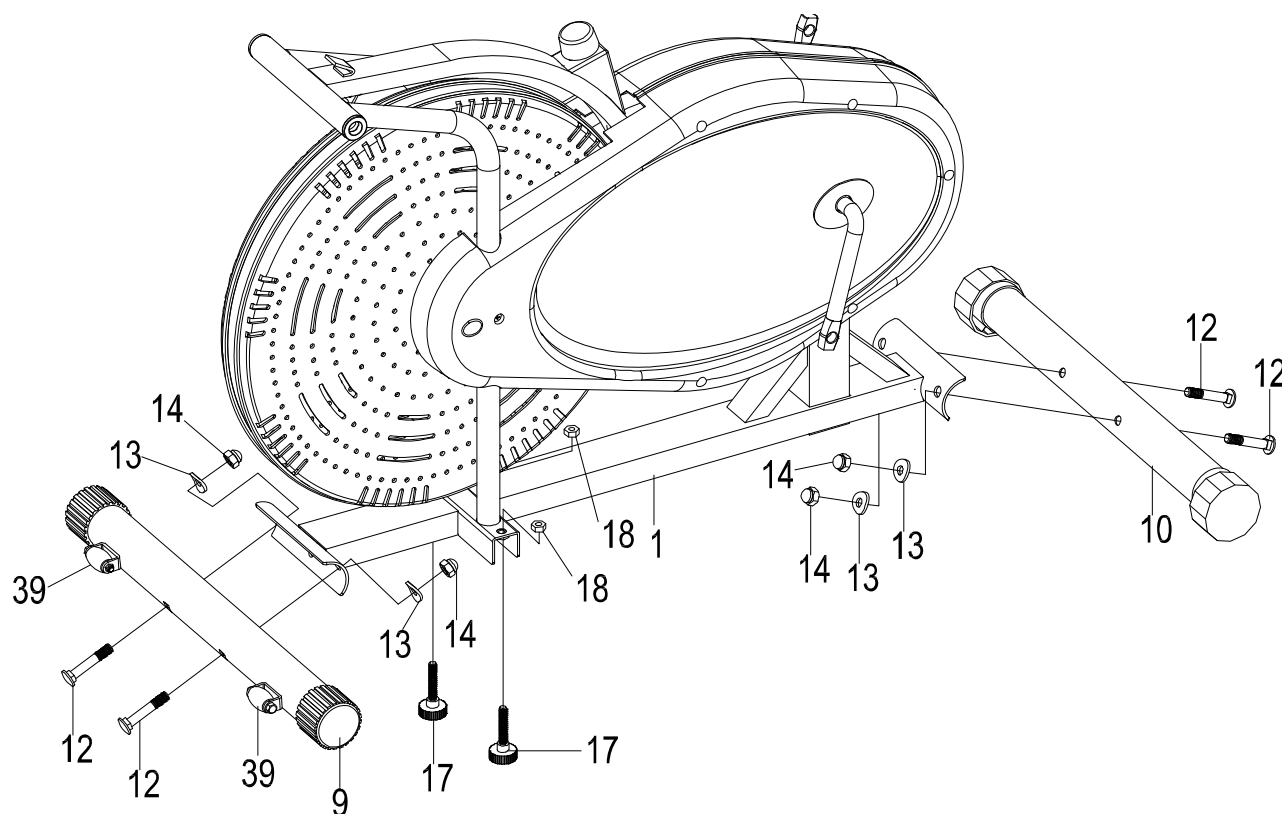
HARDWARE & TOOLS LIST



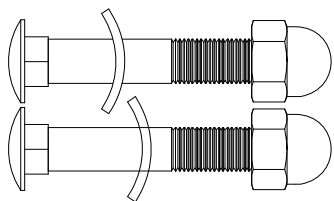
ASSEMBLY



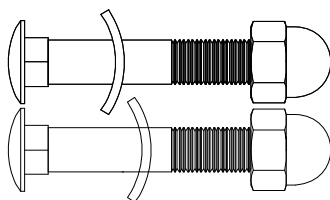
Flat Wrench



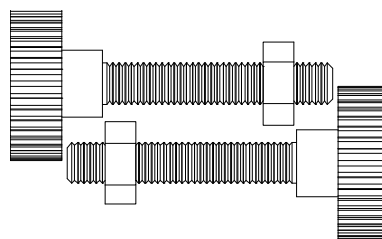
Hardware:



(12) Bolt
(13) Big Curved Washer
(14) Cap Nut



4 PCS
4 PCS
4 PCS



(17) Adjustable Leveler 2PCS
(18) Nut 2PCS

ASSEMBLY

1.1 Front and Rear Stabilizers Installation:

Align the holes of the **Front Stabilizer (9)** with the holes under the front curve of the **Mainframe (1)**. Make sure the **Transport Wheels (39)** are positioned toward the front and parallel off the floor. Secure the **Front Stabilizer (9)** using two **Bolts (12)**, two **Big Curved Washers (13)** and two **Cap Nuts (14)**. Then use the **Flat Wrench**, to tighten the **Cap Nuts (14)**.

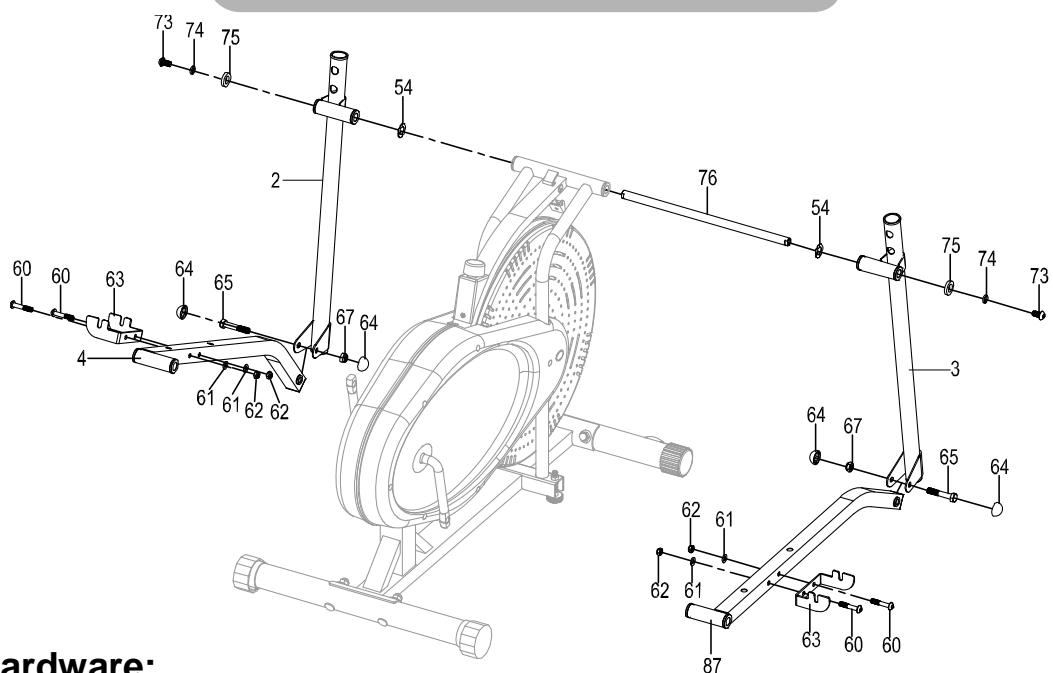
Align the holes of the **Rear Stabilizer (10)** with the holes under the rear curve of the **Mainframe (1)**. Secure the **Rear Stabilizer (10)** using two **Bolts (12)**, two **Big Curved Washers (13)** and two **Cap Nuts (14)**. Then use the **Flat Wrench**, to tighten the **Cap Nuts (14)**.

1.2 Adjustable Levelers Installation:

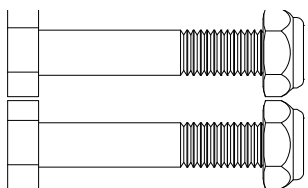
Remove **Nuts (18)** from the **Adjustable Levelers (17)**. Screw the levelers onto the bottom of the **Mainframe (1)** and hand-tighten the nut to the leveler.

Repeat for the other side. **Note:** Finish assembling the elliptical first and then refer to The Leveler Adjustment Section of this manual.

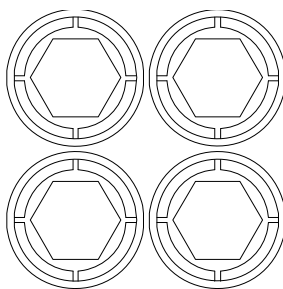
ASSEMBLY



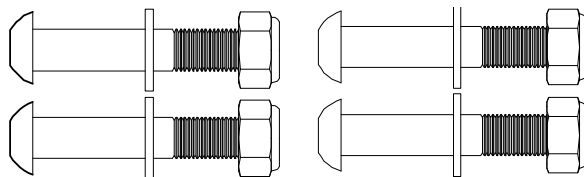
Hardware:



(65) Bolt 2 PCS
(67) Nylon Nut 2 PCS



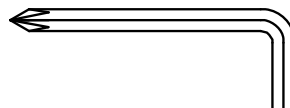
(64) Cap
4 PCS



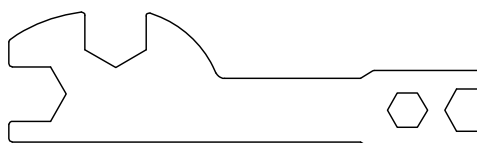
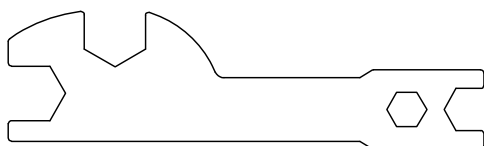
(60) Bolt 4 PCS
(61) Flat Washer 4 PCS
(62) Nylon Nut 4 PCS



6mm Allen Wrench



6mm Allen Wrench with
Phillips Screwdriver



ASSEMBLY

2. Handrails and Foot Bars Installation:

Step C: Using the **6mm Allen Wrench**, remove **Bolts (73)**, **Spring Washers (74)**, **Washers (75)**, and **Wave Washers (54)** from the PRE-ASSEMBLED **Rotation Rod (76)**. Insert the **Rotation Rod (76)** into the hole on top of the **Mainframe (1)**. Slide the **Right Handrail (3)** onto the **Rotation Rod (76)** and secure it in place with one set of the above hardware that was removed.

Step D: Repeat step above for the LEFT side.

Use the **6mm Allen Wrench** to secure the bolt on one end of the rod and the **6mm Allen Wrench with Phillips Screwdriver** to the bolt on the other end of the rod to tighten the bolts until firm.

Step E: Attach **Right Handrail (3)** onto the **Right Foot Bar (87)**, and tighten with **Bolts (65)** and **Nylon Nuts (67)** by two **Flat Wrenches**. Cover both **Bolts (65)** and **Nylon Nuts (67)** with two **Caps (64)**. Repeat step above for the LEFT side.

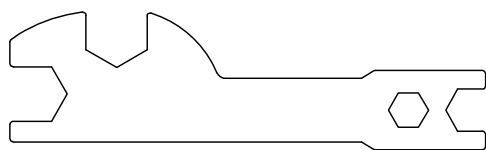
Step F: Attach the **Foot Pedal Support Bracket (63)** onto the right side of the **Foot Bar (87)** with **Bolts (60)**, **Flat Washers (61)**, and **Nylon Nuts (62)**. Use a **Flat Wrench** to secure the **Nylon Nuts (62)** and **6mm Allen Wrench** to tighten the bolt through the **nylon nut** until firm. For correct tightness, the bolt's threads **MUST** protrude out through the **Nylon Nuts (62)** it no longer turns.

Step G: Repeat step above for the LEFT side.

Important:

The left bolt and left nylon nut are reverse threaded. For proper installation, please tighten the bolt and nut counterclockwise direction. If not done correctly, the bolt and/or crank may be damaged or stripped.

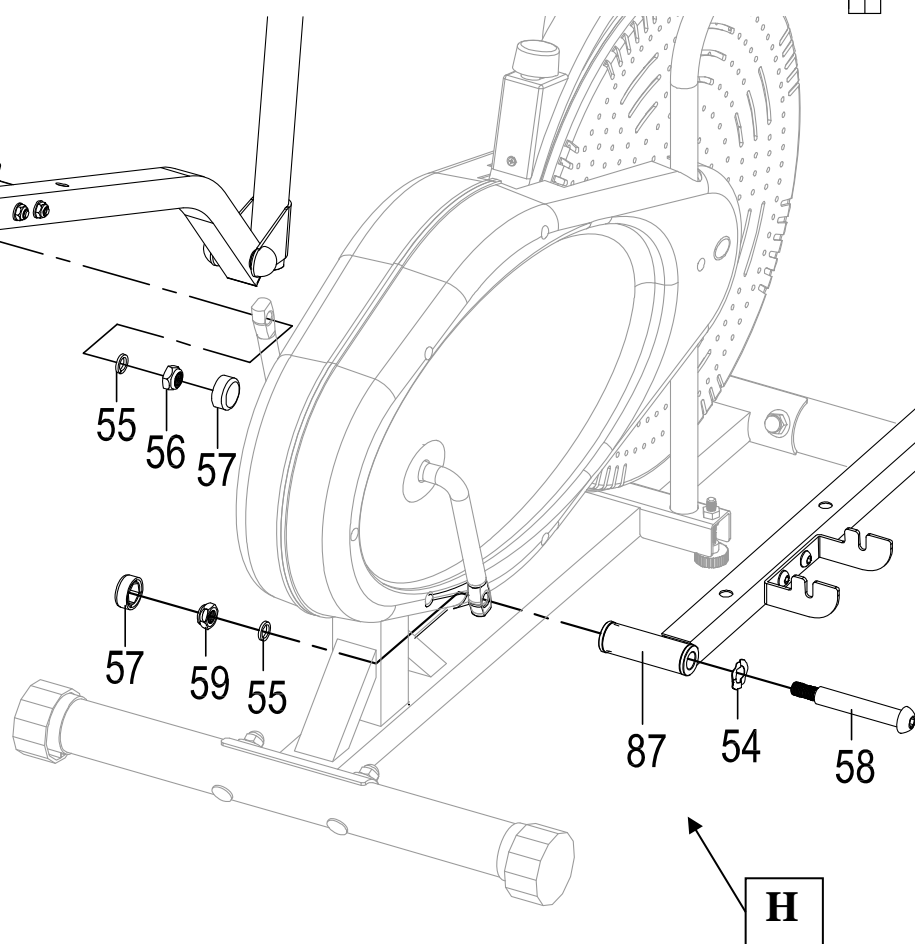
ASSEMBLY



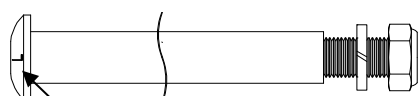
Flat Wrench



6mm Allen Wrench



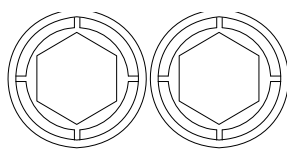
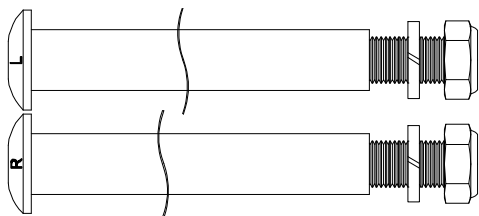
I



L for left bolt

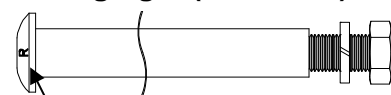
Important:
Installing left bolt into left crank can only be done by turning left (counterclockwise).

Hardware:



(57) Cap 2 PCS

Important:
Installing right bolt into right crank can only be done by turning right (clockwise).



R for right bolt

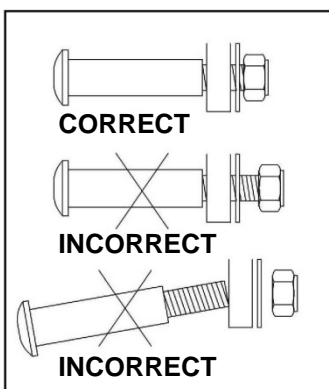
- | | |
|--------------------------------|-------|
| (53) Bolt for Left Crank | 1 PC |
| (58) Bolt for Right Crank | 1 PC |
| (56) Nylon Nut for Left Crank | 1 PC |
| (59) Nylon Nut for Right Crank | 1 PC |
| (55) Spring Washer | 2 PCS |
| (54) Wave Washer | 2 PCS |

ASSEMBLY

3. Rotation Rod Installation

Insert the **Bolt for Right Crank (58)** and **Wave Washer (54)** through the right side of the **Foot Bar (87)**. Align the **Right Foot Bar (87)** with the right Crank so that they are **perfectly center**. Screw the **Bolt for Right Crank (58)** through the crank by turning right (clockwise) by hand until it stops. Put a **Spring Washer (55)** and screw the **Nylon Nut for Right Crank (59)** by turning right onto the bolt by hand until it stops. Use one **Flat Wrench** to secure the **Nut for Right Crank (59)** and the **8mm Allen Wrench** to tighten the bolt through the **Nut for Right Crank (59)** until firm and attach the **Cap (57)**. For correct tightness, the bolt's threads **MUST** protrude out through the nylon nut until it no longer turns. Proper tightness is extremely important to prevent parts from coming loose or damage during use.

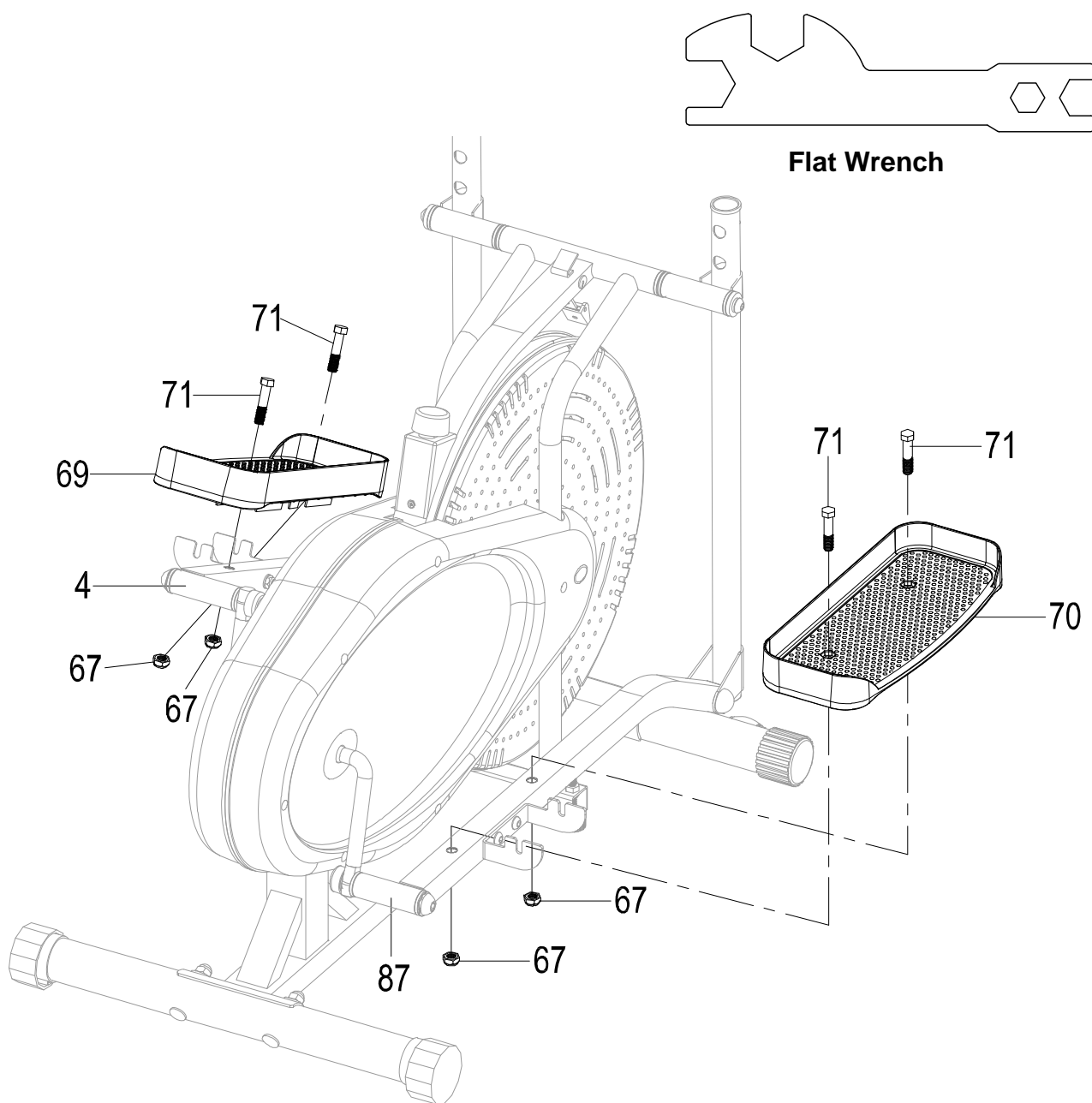
Step I: Repeat this procedure for the left side assembly and note that left bolt and left nylon nut are tighten by turning to the **LEFT** (counterclockwise).



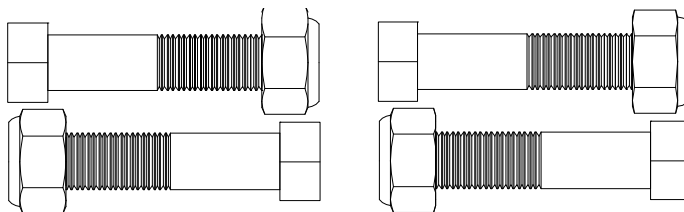
Note: In order to install the bolt properly, keep it perfectly straight when the bolt goes through the foot bar and the crank. If the bolt is connected to the crank at an angle, damage to the bolt and/or the crank may occur.

Please make sure the right bolt is for the right crank only and the left bolt is for the left crank only. If done incorrectly, the bolts and/or cranks may be damaged or stripped.

ASSEMBLY



Hardware:



(71) Bolt 4 PCS
(67) Nylon Nut 4 PCS

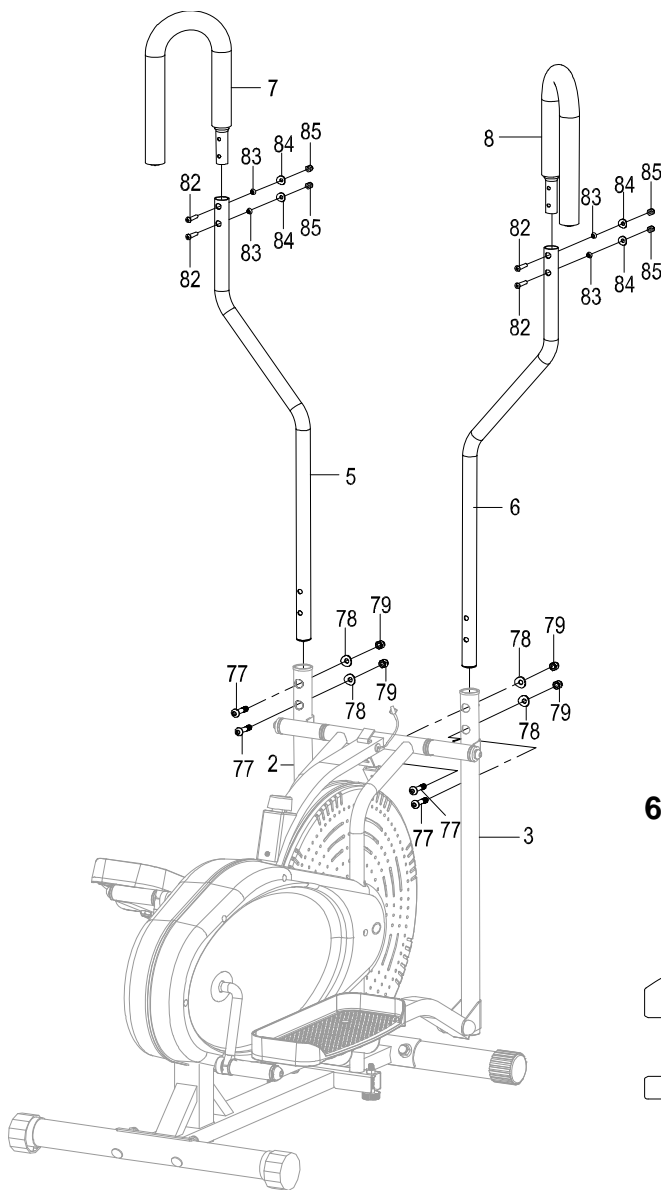
ASSEMBLY

4. Right and Left Pedals Installation:

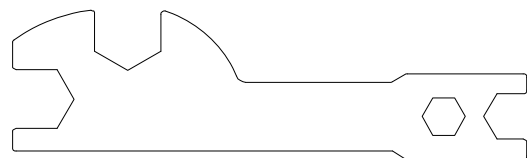
Attach the **Right Pedal (70)** onto the right side of the **Right Foot Bar (87)** with two **Bolts (71)** and two **Nylon Nuts (67)**. Using the **Flat Wrench**, tighten the **Nylon Nuts (67)** until firm. For correct tightness, the bolt's threads **MUST** protrude out through the **Nylon Nuts (67)** until it no longer turns.

Repeat step above for the LEFT side.

ASSEMBLY

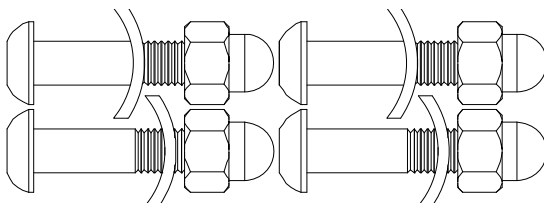


6mm Allen Wrench with
Phillips Screwdriver

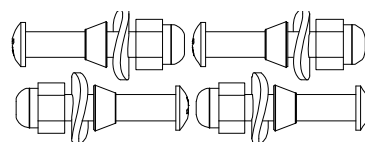


Flat Wrench

Hardware:



(78) Big Curve Washer	4 PCS
(77) Bolt	4 PCS
(79) Cap Nut	4 PCS



(82) Bolt	4 PCS
(83) Conical Spring Washer	4 PCS
(84) Big Curved Washer	4 PCS
(85) Cap Nut	4 PCS

ASSEMBLY

5. Right and Left Handrail Arms Installation:

Insert the **Right Handrail Arm (6)** onto the **Right Handrail (3)** and secure it with two **Bolts (77)**, two **Big Curve Washers (78)**, and two **Cap Nuts (79)**. Using a **Flat Wrench**, tighten the **Cap Nuts (79)** until firm.

Use one **Flat Wrench** to secure the **Cap Nuts (79)** and **6mm Allen Wrench with Phillips Screwdriver** to tighten the **Bolts (77)** through the **Cap Nuts (79)** until firm.

Repeat step above for the LEFT side.

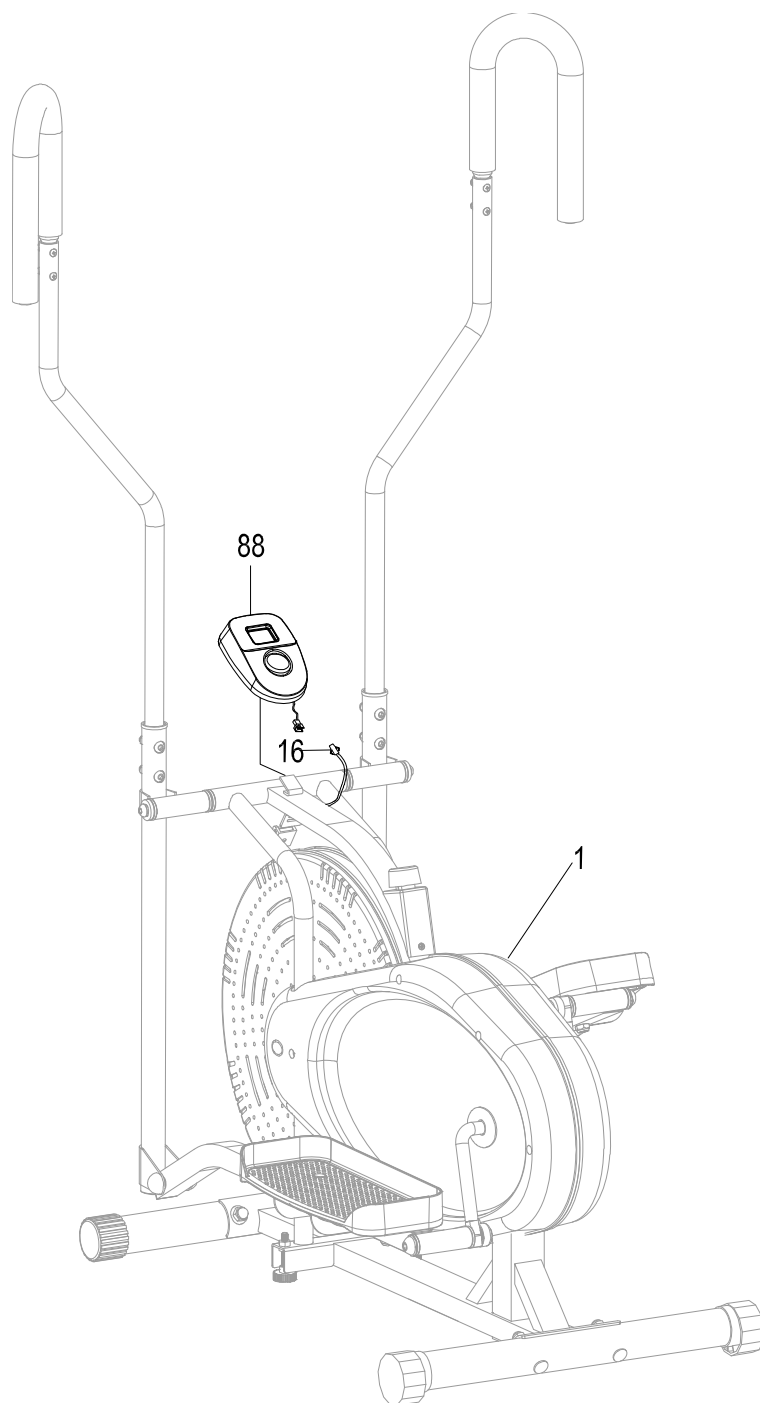
5.1 U-Shape Right and Left Handrail Arms Installation:

Insert the **U-Shape Right Handlebar (8)** onto the **Right Handrail Arm (6)** and secure with two **Bolt (82)**, two **Conical Spring Washer (83)**, two **Big Curved Washer (84)** and two **Cap Nuts (85)**. Using a **Flat Wrench**, tighten the **Cap Nuts (85)** until firm.

Use one **Flat Wrench** to secure the **Cap Nuts (85)** and the **6mm Allen Wrench with Phillips Screwdriver** to tighten the **Bolt (82)** through the **Cap Nuts (85)** until firm.

Repeat step above for the LEFT side.

ASSEMBLY



6. Computer Installation:

Connect the **Sensor Wire (16)** coming out from the **Mainframe (1)** to the wire That is coming out of the **Computer (88)**. Make sure the connectors “click” when connected. Place the **Computer (88)** onto the plate of the **Mainframe (1)** then slide it down to lock into position.

COMPUTER

SPECIFICATIONS:

TIME -----	00:00-99:59 MIN: SEC
SPEED -----	0.0-999.9 MPH
DISTANCE -----	0.00-99.99 MILE
CALORIES -----	0.0-999.9 CAL



FUNCTIONS AND OPERATIONS:

AUTO ON /OFF: Once activity is detected, the console will automatically turn on. After 4 minutes of inactivity, the console will automatically turn off. Alternatively, you can use the MODE button to turn on the console.

SCAN: Press the MODE button until the arrow points to SCAN, the computer will automatically scan through the functions every 6 seconds.

TIME: Press the MODE button until the arrow points to TIME, the computer will display your elapsed workout time in minutes and seconds.

SPEED: Press the MODE button until the arrow points to SPEED, the computer will display the current training speed.

DISTANCE: Press the MODE button until the arrow points to DISTANCE, the computer will display the cumulative distance traveled during workout.

CALORIES: Press the MODE button until the arrow points to CALORIES, the computer will display the total calories burned during workout.

(This data is a rough guide for comparison of different exercise sessions and should not be used in medical treatment).

RESET: Press and hold the MODE button for 4 seconds, all data values will clear to zero.

HOW TO INSTALL THE BATTERIES:

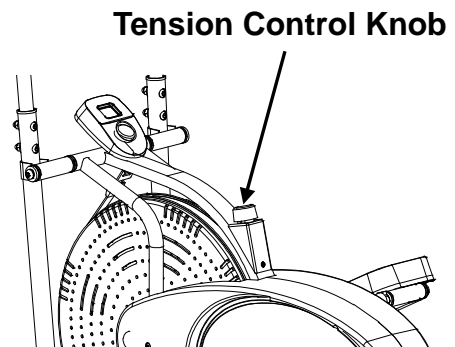
1. Remove the battery cover on the back of the computer.
2. Place two "SIZE-AA" batteries into the battery housing.
3. Ensure batteries are correctly positioned and battery springs are in proper contact with batteries.
4. Re-install the battery cover.
5. If the display is illegible or only partial segment appears, remove the batteries and wait 15 seconds before reinstalling.

TENSION ADJUSTMENT

Adjusting the Tension Control Knob

To increase the tension, turn the tension control knob in a **clockwise** direction.

To decrease the tension, turn the tension control knob in a **counterclockwise** direction.



After prolong use of the elliptical trainer, the strap will begin to stretch out and it will become necessary to tighten the strap for optimum performance.

1. Before tightening the strap the tension knob must be set to its lowest setting. To do this turn the knob in a **counter-clockwise** direction until it becomes difficult to continue turning it.



2. Undo the buckle of the plastic clip and then pull the top strap at the front of the unit away from the unit to tighten it. Only minimal tightening should be required. Finally, lock the buckle of the plastic clip.



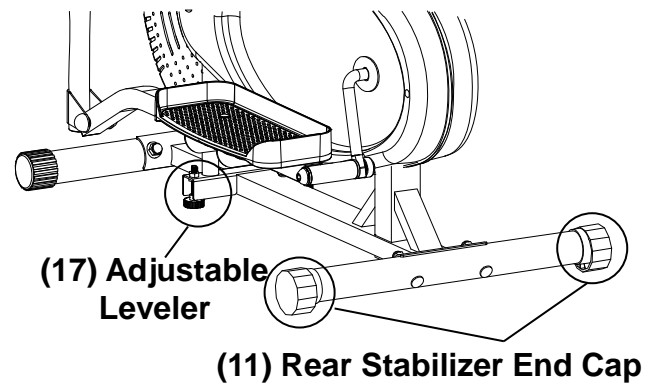
3. Now with the strap tightened and without changing the tension when you get on you should feel a slight bit of tension (i.e. the flywheel should not turn freely). When you are satisfied with the base level tension turn the tension knob **clockwise** and continue exercising like normal.



LEVEL ADJUSTMENTS

Adjusting the Rear Stabilizer End Cap or Adjustable Leveler

The Elliptical has to be set up on a flat surface. Otherwise, shaking or wobble might occur during the workout. Please use the following two methods to adjust the Elliptical Level.



IMPORTANT: Please follow these important steps to ensure the stability of the elliptical when in use.



A. Adjusting the Rear Stabilizer End Cap (11):

The **Rear Stabilizer End Cap (11)** is designed with different angle surfaces to level the Elliptical. Please rotate the **Rear Stabilizer End Cap (11)** till one of the surfaces firmly settle on the floor.



B. Adjusting the Adjustable Leveler (17)

The **Adjustable Leveler (17)** is designed to distribute the Elliptical and User's weight to the ground level evenly. You should adjust the **Adjustable Leveler (17)** until it slightly contacts with the floor, so that they are at the same level as the front and rear stabilizer end cap. If the Elliptical is set up on a carpet, please make sure the **Adjustable Leveler (17)** reaches the floor instead of the carpet surface.

MAINTENANCE

Regular maintenance of your elliptical is necessary to extend the life of your machine and allow it to continue to function properly. Keep the elliptical, especially the computer console, out of direct sunlight to prevent screen damage or premature wear.

Cleaning

Keep the machine clean and free of any debris by vacuuming around the moving parts and wiping the machine down with a clean cotton cloth. The elliptical can be cleaned with a soft cloth and mild detergent. Do not use abrasives or solvents on plastic parts. Be careful not get excessive moisture on the computer display panel as this might cause an electrical hazard or electronics to fail. Immediately wipe your perspiration off the elliptical after each use.

Lubrication

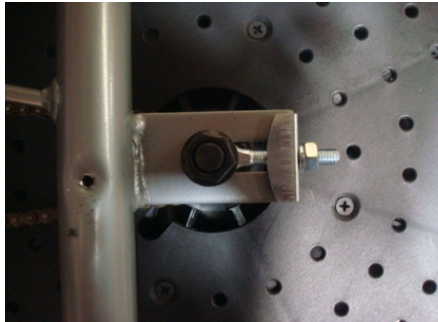
Regularly inspect your machine for any loose connections and tighten them. Creating a consistent lubrication routine on the moving parts of the elliptical can stop it from squeaking.

1. Check the floor where the elliptical sits to verify the floor is level. An Uneven floor could create unnecessary stress on the moving parts of the elliptical, creating a squeak.
2. Spray an aerosol multi-purpose or silicon-based lubricant onto the bolts that connect the handlebars to the lower arms. The lower arms support the footpads or pedals on the elliptical.
3. Spray the lubricant onto the bolts connecting the foot bars to the crank and the bolts connecting the crank to the mainframe.

Storage

Store the elliptical trainer in a clean and dry environment away from children.

TROUBLE SHOOTING

PROBLEM	SOLUTION
The computer will not power up.	<ol style="list-style-type: none"> 1. Check that the batteries are inserted properly with the correct polarity (see marking inside the battery compartment). 2. Check that the battery springs are in proper contact with batteries. 3. Remove the old batteries and replace with the new batteries.
There is no readings on the computer display	Check that the Sensor Wire (31) coming out from the Mainframe (1) is securely connected to the wire that coming from the Computer (32) .
The elliptical makes a squeaking noise.	<ol style="list-style-type: none"> 1. The bolts may be loose on the elliptical, inspect and tighten any loose bolts.
Clicking Noise.	<p>After long use, the chain may get loose and start to have clicking noise. Open the Right and Left Covers (35R, 35L) to reach the Nut (46). Tighten the chain by screwing the Nut (46) clockwise. Repeat for the other side.</p> 
The elliptical is not sturdy enough.	Make sure both the Adjustable Levelers (67) are touching the ground. Make sure the elliptical is leveled.
Tension adjustment doesn't work.	Undo the buckle of the plastic clip and then pull the top strap on the front of the unit away (downward) to re-tighten the tension belt.
Pedal assembly is coming loose.	Make sure the bolt is secured to the foot bar and into the crank with the nylon nut. When tightening the bolt, make sure the bolt threads protrude out through the nylon nut. Proper tightness is extremely important to prevent parts from coming loose or damage during use.

WARRANTY

MANUFACTURER'S LIMITED WARRANTY

Paradigm Health & Wellness warrants to the original purchaser that this product is free from defects in material and workmanship when used for the purpose intended, under the conditions that it has been installed and operated in accordance with Paradigm's Owner's Manual. Paradigm's obligation under this warranty applies to the following:

COMPONENT	LENGTH OF WARRANTY
Structural Frame	1 year
All Other Components	90 days

Exclusions from Warranty Coverage:

Paradigm does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, or damages attributable to:

1. Improper installation and/or failure to abide by Paradigm's installation guidelines;
2. Use of this product beyond normal home use, or in an application for which it was not designed;
3. Cosmetic items such as scratches, dents or discolorations;
4. Damage caused by normal wear and tear, vandalism, accidental or by animals;
5. Any act of Nature (such as fire, flooding, snow, ice, hurricane, earthquake, lightning or other natural disaster), environmental condition (such as air pollution, mold, mildew, etc.), or staining from foreign substances (such as dirt, grease, oil, etc.);
6. Normal weathering due to exposure to sunlight, weather and atmosphere which can cause colored surfaces to, among other things, flake, chalk, accumulate dirt or stains
7. Improper operation, alteration, handling, storage, abuse or neglect of the products.

Paradigm, using its sole discretion, will either repair or replace free of charge any part(s) proven to be defective under normal home use. Any repair or replacement shall provide no new warranty coverage, but shall retain only the remaining portion of the original product's warranty. This warranty is offered only to the original purchaser and is not transferable. Proof of original purchase is required.

Ordering Replacement Parts

For best service, please email our customer service department:

Service@paradigmhw.com

Response Time : 1-2 Business Days

Or call toll free at 1-844-641-7920, Daily 8:00AM – 5:00PM (PST).

Response Time may vary.

When ordering replacement parts please have the following information ready:

1. Owner's Manual
2. Model Number
3. Description of Parts
4. Part Number
5. Date of Purchase

PARTS REQUEST FORM

Paradigm Health & Wellness, Inc.

EMAIL THIS FORM WITH YOUR RECIEPT OF PURCHASE TO

Service@paradigmhw.com*

NAME: _____

ADDRESS: _____

CITY _____ STATE _____ ZIP _____

TELEPHONE: (Day) _____
(Night) _____

SERIAL#: _____

MODEL#: _____

PURCHASE DATE: _____

PLACE OF PURCHASE: _____

PART #	DESCRIPTION	QTY

"YOUR ORDER WILL BE PROCESSED WITHIN 3 BUSINESS DAYS"

**** This form can also be faxed in Fax #: 626-810-2166***