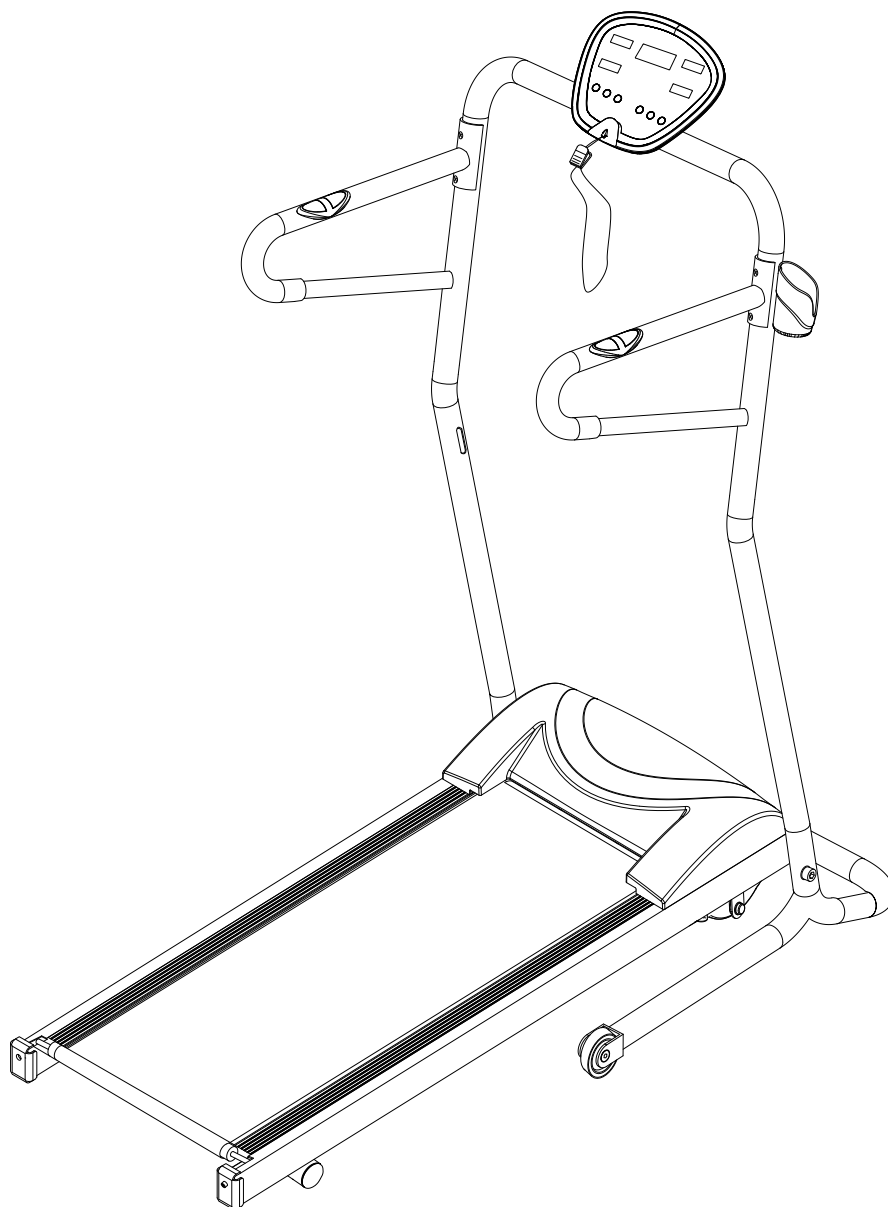


TREADMILL



IMPORTANT: Read all instructions carefully before using this product.
Retain this owner's manual for future reference.
The specifications of this product may vary from this photo, subject to change without notice.

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SERVICE

IMPORTANT: FOR NORTH AMERICA ONLY

For damage or defective product, questions, replacement parts or any other service support, please contact our customer service department (8:00 AM - 5:00 PM Pacific Standard Time, Daily) by below methods:

For Best Service Email:

Service@paradigmhw.com

Website:

www.paradigmhw.com

Toll-Free:

1-844-641-7920

Please have the following information ready when requesting for service:

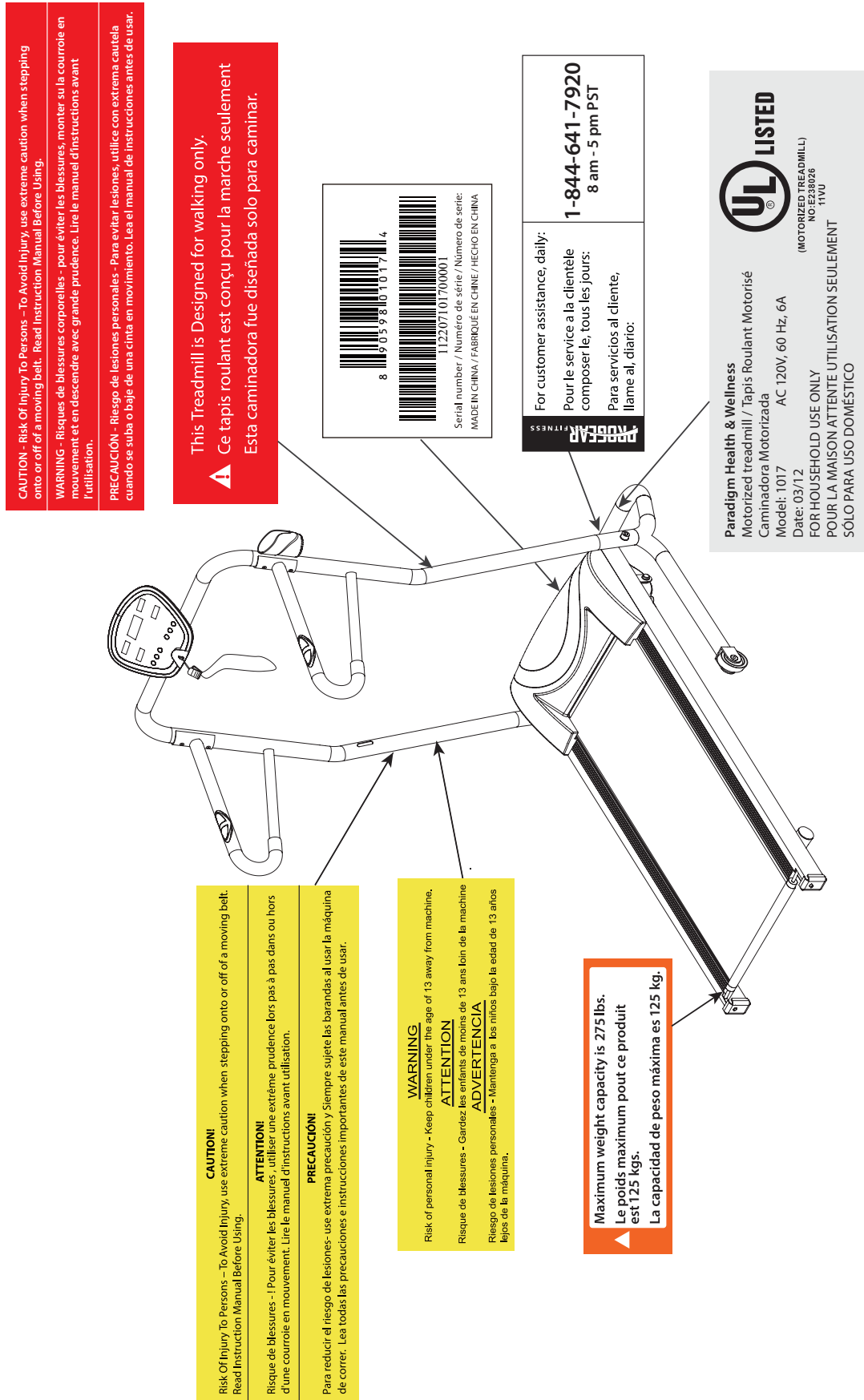
Your name
Phone number
Model number
Serial number
Part number
Proof of Purchase

For damaged or defective product please contact our customer service before returning to the store.

* Email us with detailed information will be this is the best method to receive immediately responds during peak business hours

Paradigm Health & Wellness, Inc.
1189 Jellick Ave.
City of Industry, CA 91748, USA

LABEL PLACEMENT



IMPORTANT SAFETY INSTRUCTION

IMPORTANT SAFETY INSTRUCTION

Basic precautions should always be followed, including the following safety instructions when using this treadmill. Read all instructions before using this treadmill.

DANGER: To reduce the risk of electric shock, please read the following:

- Always unplug the treadmill from the electrical outlet immediately after using and before cleaning, assembling, or servicing.

NOTE: Failure to follow these instructions may lead to personal injury and cause damage to the treadmill.

WARNING: To reduce the risk of burns, fire, electric shock or injury to any persons, please read the following:

- Never leave the treadmill unattended while plugged in. Disconnect by turning off the master power switch, and unplugging from outlet when not in use and before putting on or taking off parts.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this treadmill if it has a damaged cord or plug, or if it is not working properly. If it has been dropped or damaged, or been exposed to water, do not use and consult an *Authorized Service Representative at 1-844-641-7920*.
- Do not attempt any maintenance or adjustments other than those described in this manual. Should any problems arise, discontinue use and consult an *Authorized Service Representative*.
- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- Do not use the treadmill outdoors.
- Do not pull the treadmill by its power cord or use the cord as a handle.
- Keep children and pets away from the equipment while in use. This machine is designed for adults only. This appliance is not intended for use by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Keep children under the age of 13 away from this machine.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.

IMPORTANT SAFETY INSTRUCTION

- Keep Dry - do not operate in a wet or moist condition. Save these instructions.
- Do not operate the treadmill near a blanket. Excessive heating can occur and cause fire, electrical shock, or injury to user.
- Keep electrical cord away from heated surfaces.
- Never insert any object into any opening.
- Keep the treadmill on a solid, level surface with the minimum safety area clearance of 6ft x 3ft around the treadmill. Be sure the area around the treadmill remains clear during use and has adequate clearance.
- This treadmill is for household use only.
- Only **one** person should be on the treadmill while in use.
- Wear comfortable and suitable clothing when using the treadmill. Do not use the treadmill barefoot, in only socks or in sandals. Always wear athletic shoes. Never wear loose clothing because it could run the risk of getting caught in the treadmill.
- Always hold on to the handrails while using the treadmill.
- Always make sure the storage latch is in place when folding and moving the treadmill.
- Do not leave children who are under 12 year-old unsupervised near or on the treadmill.
- To disconnect, turn all controls to the off position, then remove plug from outlet.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Pull up the Safety Tether Key for emergency stop. Reinstall the Safety Tether Key onto the Computer Console. Press the START button to begin exercise again.
- **CAUTION - RISK OF INJURY TO PERSONS** - To avoid injury, use extreme caution when stepping onto or off of a moving belt. Read instruction manual before using.
- **Maximum Weight Capacity is 275 lbs / 125 kgs.**

Note: It is the obligation of the owner to review and explain these safety precautions to all users of this treadmill.

WARNING: Connect the treadmill to a properly grounded outlet only.

See grounding instructions.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTION

GROUNDING INSTRUCTIONS

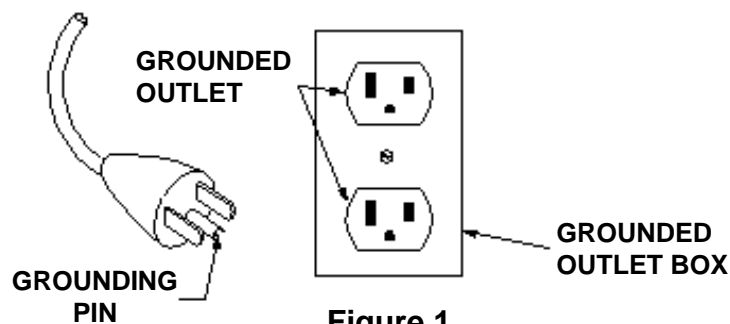
This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current, reducing the risk of electric shock.

*** This treadmill is equipped with a grounded cord and a grounded plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.**

DANGER: Improper connection of the treadmill grounding conductor can result in the risk of electric shock. Check with a qualified electrician, if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the treadmill. If it will not fit your outlet, have a properly grounded outlet installed by a qualified electrician.

This product is for use on a nominal 120 volt circuit and has a grounding plug that looks like the plug illustrated in Figure 1.

Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.



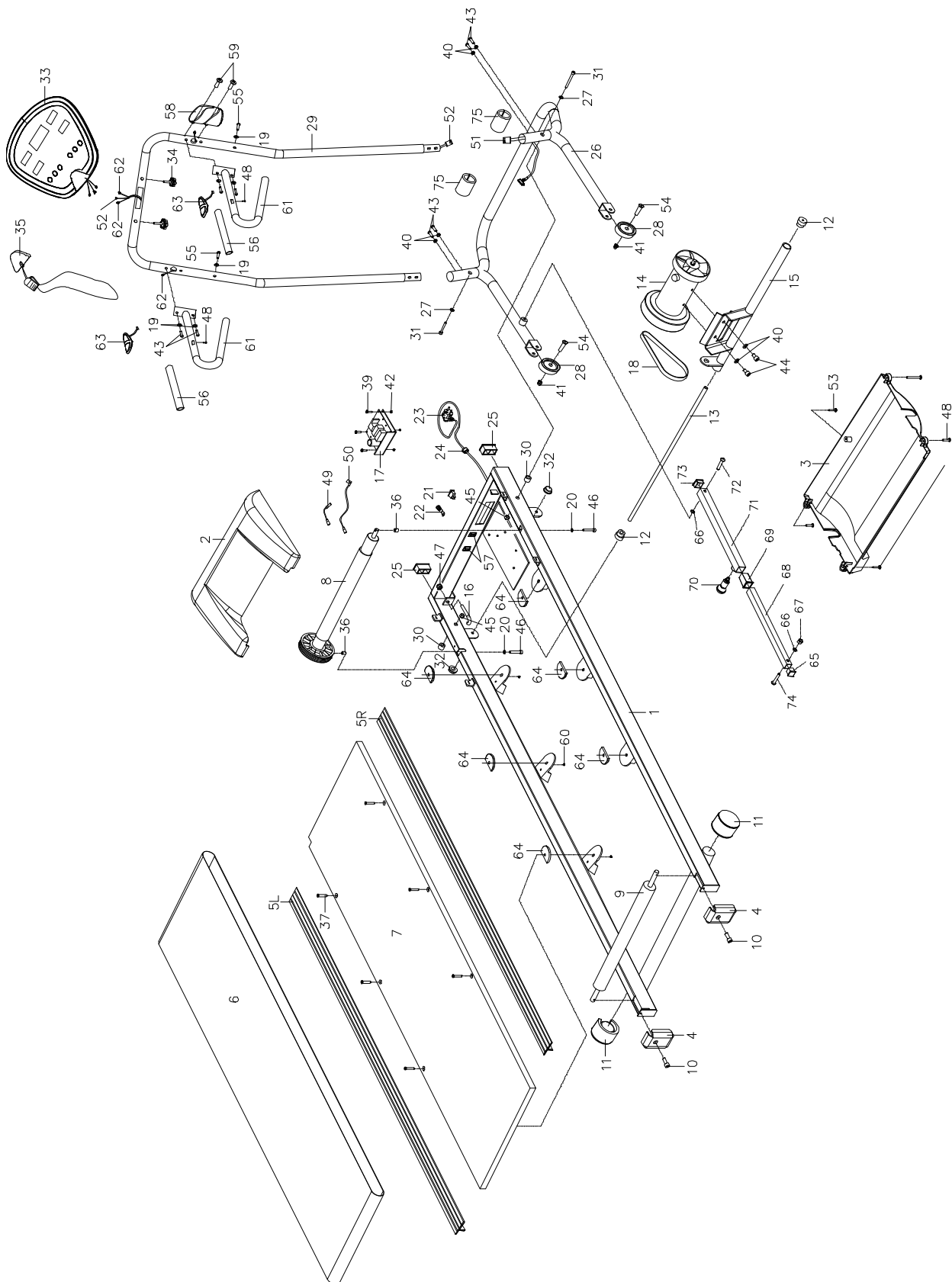
- This unit must be plugged into a nominal 120 volt outlet which has been grounded.
- Keep hands clear of all moving parts. Never place hands, feet under the Treadmill while in use.
- Do not use the treadmill on a carpet that is greater than 1/2 inch in height.
- Before using the treadmill, check that the belt is aligned and centered on the walking deck and all visible fasteners on the treadmill are sufficiently tightened and secure.

IMPORTANT SAFETY INSTRUCTION

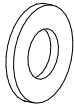
WARNING: Before beginning any exercise program consult your physician. This is especially important for the people who are over 35 years old or who have pre-existing health problems. Read all instructions before using any fitness equipment. We assume no responsibility for personal injury or property damage sustained by or through the use of this product. Do not operate this exercise equipment without properly fitted guards, as the moving parts can present a risk of serious injury to young children.

CAUTION: Read all instructions carefully before operating this product. Retain this Owner's Manual for future reference.

OVERVIEW DRAWING



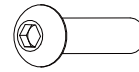
HARDWARE LIST & TOOLS



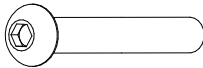
(#19) Curve Washer
6 PCS



(#40) Spring Washer
4 PCS



(#43) Bolt
8 PCS



(#55) Bolt
2 PCS

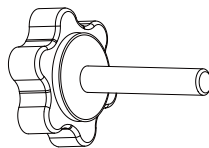


(#59) Bolt
2 PCS



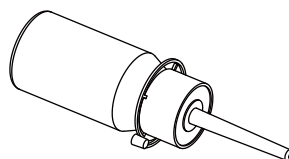
Allen Wrench with
Phillips Screwdriver

COMPUTER KNOBS INCLUDED



(#34) Computer Knob
2 PCS

SILICONE OIL INCLUDED



Silicone Oil
1 PC

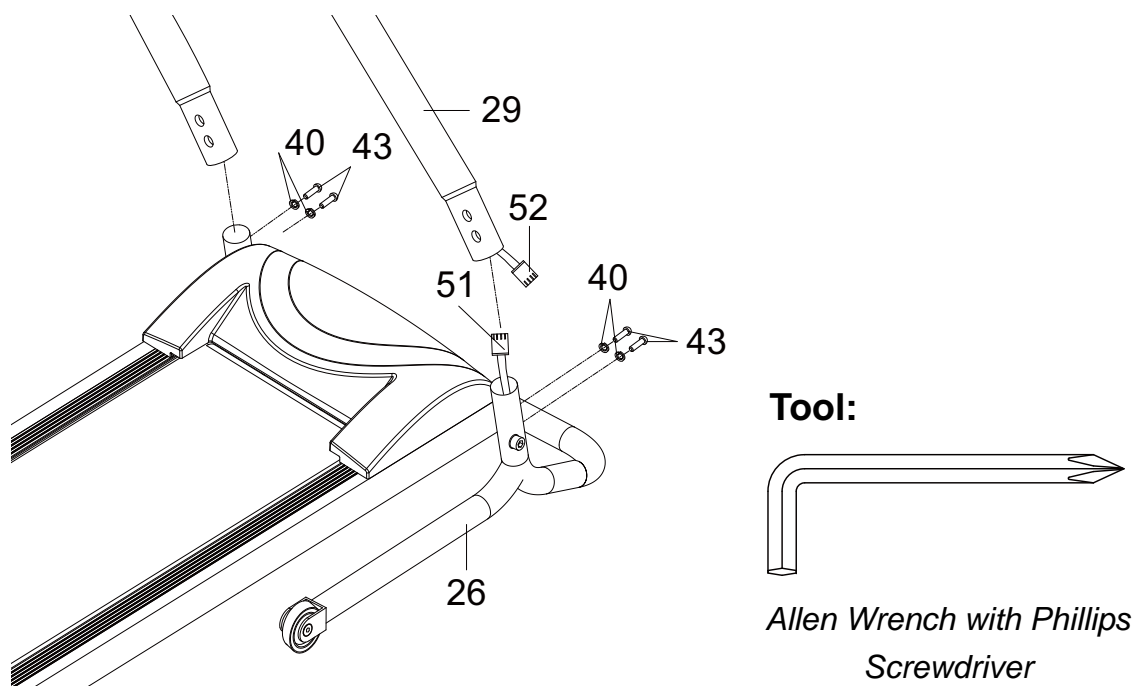
PARTS LIST

No.	Description	Qty	No.	Description	Qty
001	Main Frame	1	027	Washer M10	2
002	Upper Motor Cover	1	028	Transport Wheel Ø50xØ8	2
003	Lower Motor Cover	1	029	Handlebar Support Tube	1
004	Main Frame Rear End Cap	2	030	Spacer Ø16xØ10.5x19	2
005L	Left Side Rail 955xW27	1	031	Bolt M10x105	2
005R	Right Side Rail 955xW27	1	032	Cap Nut	2
006	Running Belt 2200x380	1	033	Computer	1
007	Running Deck	1	034	Computer Knob M5x45	2
008	Front Roller	1	035	Safety Tether Key	1
009	Rear Roller	1	036	Spacer Ø12xØ8.5x18	2
010	Bolt M6x60	2	037	Bolt M6x35	6
011	Round Cap Ø32	2	039	Bolt M4x12	3
012	Bushing Ø20xØ10	2	040	Spring Washer M8	6
013	Motor Support Axis	1	041	Cap Nut M8	2
014	Motor	1	042	Nylon Nut M4	3
015	Motor Bracket	1	043	Bolt M8x16	8
016	Motor Hook	1	044	Bolt M8x12	2
017	Power Control Board	1	045	Nylon Nut M10	2
018	Belt 5PJ180	1	046	Bolt M6x50	2
019	Curve Washer M8	6	047	Nylon Nut M8	1
020	Spring Washer M6	2	048	Round Head Phillips Self Tapping Screw ST4x45	6
021	Switch, AC Power	1	049	Wire for Fuse Box	1
022	Fuse Box	1	050	Cable Switch/PCB	1
023	Power Cord	1	051	Sensor Wire I (25.5 inches)	1
024	Wire Grommet 6P-4	1	052	Sensor Wire II (69.9 inches)	1
025	Rectangular End Cap (50x25)	2	053	Round Head Phillips Self Tapping Screw ST4x21	1
026	Base Frame	1	054	Bolt M8x40	2

PARTS LIST

No.	Description	Qty	No.	Description	Qty
055	Bolt M8x45	2	066	Nylon Washer M8	3
056	Handlebar Foam Grip T4xØ26x550	2	067	Nylon Nut M8	6
057	Cable Tie Holder	3	068	Safety Tube A F20x330mm	1
058	Cup Holder	1	069	Bushing F23xF20.3x42	1
059	Bolt M6x12	2	070	Spring Knob Ø8xØ22x71	1
060	Nylon Nut M6	6	071	Safety Tube B F25.4x1.5x340	1
061	Handlebar	2	072	Bolt M8x40mm	1
062	Extension Hand Pulse Sensor Wire L=22.4 inches	2	073	Safety Tube B Square End Cap	1
063	Hand Pulse Sensor with Wire	2	074	Bolt M8x35	1
064	Rubber Pad	6	075	Foot End Cap	1
065	Rubber Cap	1			

ASSEMBLY



Step 1

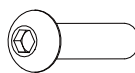
Connect the Sensor Wire I (#51) from the Base Frame (#26) to the Sensor Wire II (#52) from the Handlebar Support Tube (#29). Then install the Handlebar Support Tube (#29) to the Base Frame (#26) by inserting the Handlebar Support Tube (#29) into the Base Frame (#26), using four Spring Washers (#40) and four Bolts (#43). Tighten bolts with the Allen Wrench with Phillips Screwdriver provided.

IMPORTANT: While sliding the handlebar support tube into the base frame, make sure the wires are installed inside the handlebar support tube and pay attention not to pinch the wires.

Hardware:

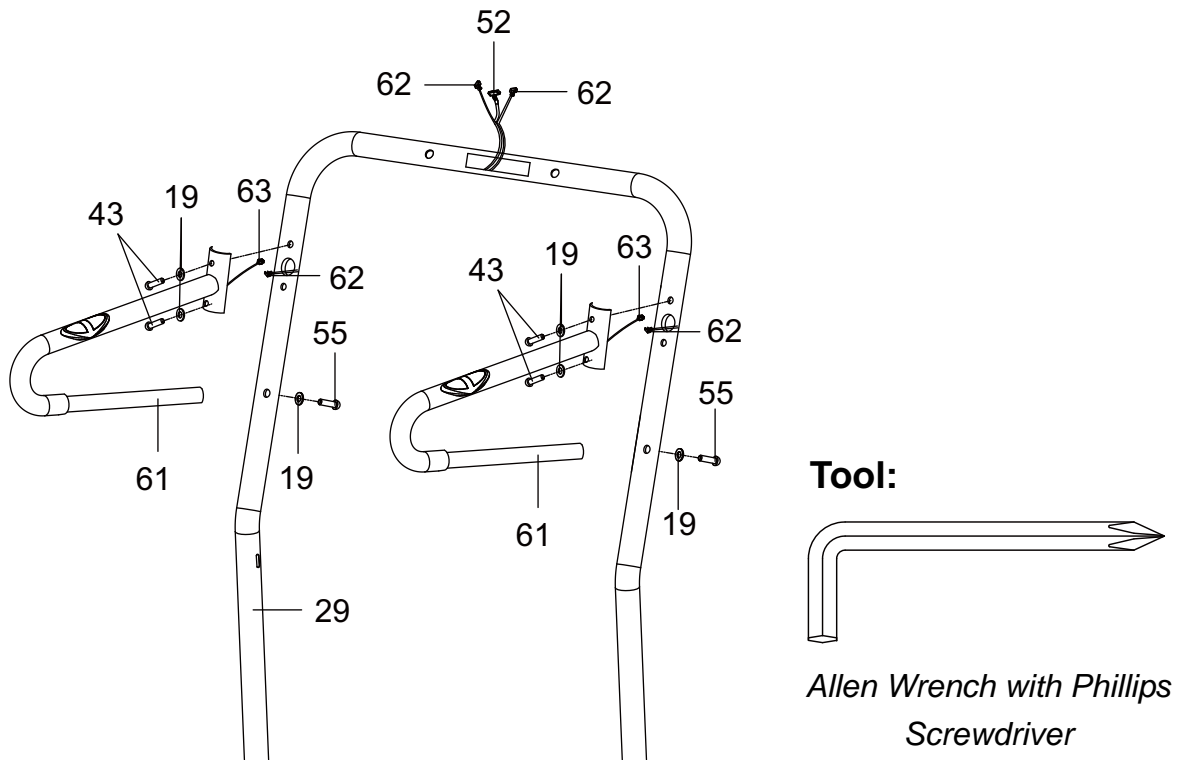


(#40) Spring Washer
4 PCS



(#43) Bolt
4 PCS

ASSEMBLY



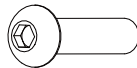
Step 2

Connect the Hand Pulse Sensor Wire (#63) from the Handlebar (#61) to the Extension Hand Pulse Sensor Wire (#62) from the Handlebar Support Tube (#29). Then attach the Handlebar (#61) onto the right side of the Handlebar Support Tube (#29) with one Bolt (#55), two Bolts (#43), and three Curve Washers (#19). Tighten bolts with the Allen Wrench with Phillips Screwdriver provided. Repeat above step to attach the other Handlebar (#61) onto the left side of the Handlebar Support Tube (#29).

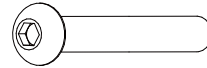
Hardware:



(#19) Curve Washer
6 PCS

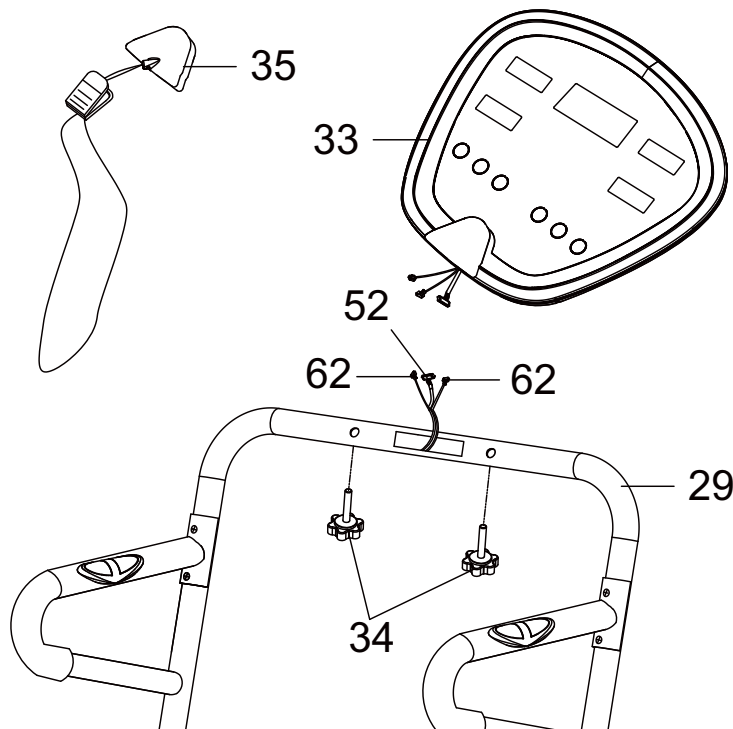


(#43) Bolt
4 PCS



(#55) Bolt
2 PCS

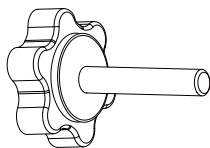
ASSEMBLY



Step 3

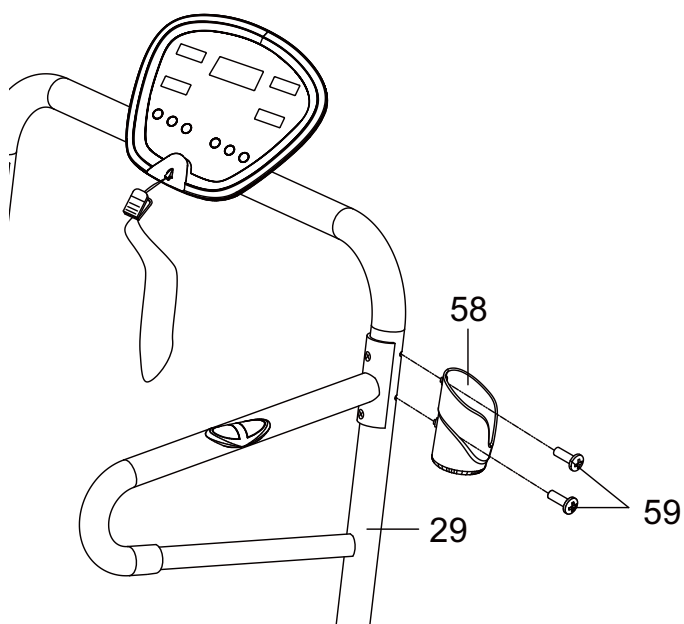
Connect the Sensor Wire II (#52) and Extension Hand Pulse Sensor Wires (#62) from the Handlebar Support Tube (#29) to the wires that come from the Computer (#33). Tuck wires into the Handlebar Support Tube (#29). Attach the Computer (#33) onto the Handlebar Support Tube (#29) with two Computer Knobs (#34). Place the Safety Tether Key (#35) onto the Computer (#33).

Hardware:

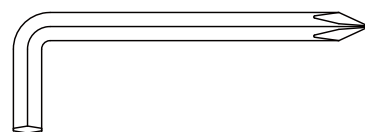


(#34) Computer Knob
2 PCS

ASSEMBLY



Tool:



*Allen Wrench with Phillips
Screwdriver*

Step 4

Attach the Cup Holder (#58) onto the Handlebar Support Tube (#29) with two Bolts (#59). Tighten bolts with the Allen Wrench with Phillips Screwdriver provided.

Hardware:



(#59) Bolt
2 PCS

COMPUTER



Quick Start:

Flip the Master Power Switch that is located at the front of the treadmill to the ON position. The treadmill will self-test for a 2 second long beep. Before beginning a workout session ensure that the Safety Tether Key is properly placed onto the Computer Console and the Safety Clip is securely attached to your clothing. Always begin the treadmill standing on the side rails, not on the belt.

After you switch on the power, you will be in TIME mode and you may change the CLOCK setting. To set the time, starting with hours first, press the FAST or SLOW button to change the hours and then press the MODE button, once again press the FAST or SLOW button to change the minutes and press the SET button to confirm the CLOCK setting. The computer display will leave CLOCK set up mode if no buttons are pressed for 6 seconds. After set up is done, you can start using the treadmill.

Press the START button to start exercise, the TIME window will countdown 3 seconds with the LCD showing "3-2-1" before the running belt starts moving. The running belt will start moving with an initial speed of 0.5 MPH. The TIME window will display your elapsed workout TIME. The DISTANCE window will display your cumulative DISTANCE. The CALORIES window will display your total CALORIES burned during your workout. The PULSE window will display your current heart rate 4 - 5 seconds after you grip the handlebar hand pulse sensors with both of your hands when exercising. You may press the FAST or SLOW button on the computer console to increase or decrease the running speed during exercise. The treadmill's speed range is from 0.5 MPH to 6.0 MPH. The SPEED window will display your current speed. During training, you may press the STOP button to stop the treadmill running at any Time and press the START button to start the treadmill running again. You can also pull out the safety tether key to stop the treadmill operating.

Button Functions:

START: To start training.

STOP: To stop training.

COMPUTER

MODE: To select each time, distance, or calories for target pre-setting.
To select hours and minutes time setting mode.

SET: To confirm the CLOCK setting.

FAST: To make upward adjustments of hours and minutes for setting the clock in time mode. To make upward adjustments for pre-setting target training time, distance, or calories. Makes speed adjustments during all training periods on different training modes.

SLOW: To make backward adjustments of hours and minutes for setting the clock in time mode. To make backward adjustments for pre-setting target training time, distance, or calories. Makes speed adjustments during all training periods on different training modes.

Computer Functions:

TIME: Displays your elapsed workout time in minutes and seconds. You may also pre-set target time in STOP mode before training. To pre-set target time, press the MODE button until you see the TIME window blinks. Then press the FAST or SLOW button to change the time. Each time you press the FAST or SLOW button the TIME should change in 1 minute increments. The pre-set target time range is from 5:00 to 99:00 minutes. Once you pre-set target time, press the START button to start exercising. TIME window will countdown 3 seconds with the LCD showing "3-2-1" before the running belt starts moving. The running belt will start moving with an initial speed of 0.5 MPH. TIME starts counting down from pre-set target time to 0:00 in 1 second increments. When the pre-set target time counts down to 0:00, the computer will beep to remind you. The running speed will decelerate half of original speed and start the cool down mode, the TIME window will then countdown from 2:30 minutes to 0:00. When time counts down to 0:00, the treadmill will stop operation automatically.

SPEED: Displays the current speed from the minimum 0.5 MPH to the maximum 6.0 MPH. You may increase or decrease the speed by pressing the FAST or SLOW button on the computer console.

DISTANCE: Displays the cumulative distance traveled during your workout. You may also pre-set target distance in STOP mode before training. To pre-set target distance, press the MODE button until you see the DISTANCE window blinks. Then press the FAST or SLOW button to change the distance. Each time you press the FAST or SLOW button DISTANCE should change in 0.1 mile increments. The pre-set target distance range is from 0.30 to 999.9 miles. Once you pre-set target distance, press the START button to start

COMPUTER

exercising. TIME window will countdown 3 seconds with the LCD showing "3-2-1" before the running belt starts moving. The running belt will start moving with an initial speed of 0.5 MPH. Distance starts counting down from the pre-set target distance to 0.00. When the pre-set target distance counts down to 0.00, the computer will beep to remind you. The running speed will then decelerate half of original speed and start the cool down mode, the TIME window will countdown from 2:30 minutes to 0:00. When time counts down to 0:00, the treadmill will stop operation automatically.

CALORIES: Displays the total cumulative calories burned during your workout. You may also pre-set target calories in STOP mode before training. To pre-set target calories, press the MODE button until you see the CALORIES blinks. Then press the FAST or SLOW button to change the calories. Each time you press the FAST or SLOW button CALORIES should change by 10 calories. The pre-set target calorie range is from 20 to 9990 calories. Once you pre-set target calories, press the START button to start exercising. TIME window will countdown 3 seconds with the LCD showing "3-2-1" before the running belt starts moving. The running belt will start moving with an initial speed of 0.5 MPH. Calories start counting down from pre-set target calories to 0. When the pre-set target calories count down to 0, the computer will beep to remind you. The running speed will then decelerate half of original speed and start the cool down mode, the TIME window will countdown from 2:30 minutes to 0:00. When time counts down to 0:00, the treadmill will stop operation automatically.

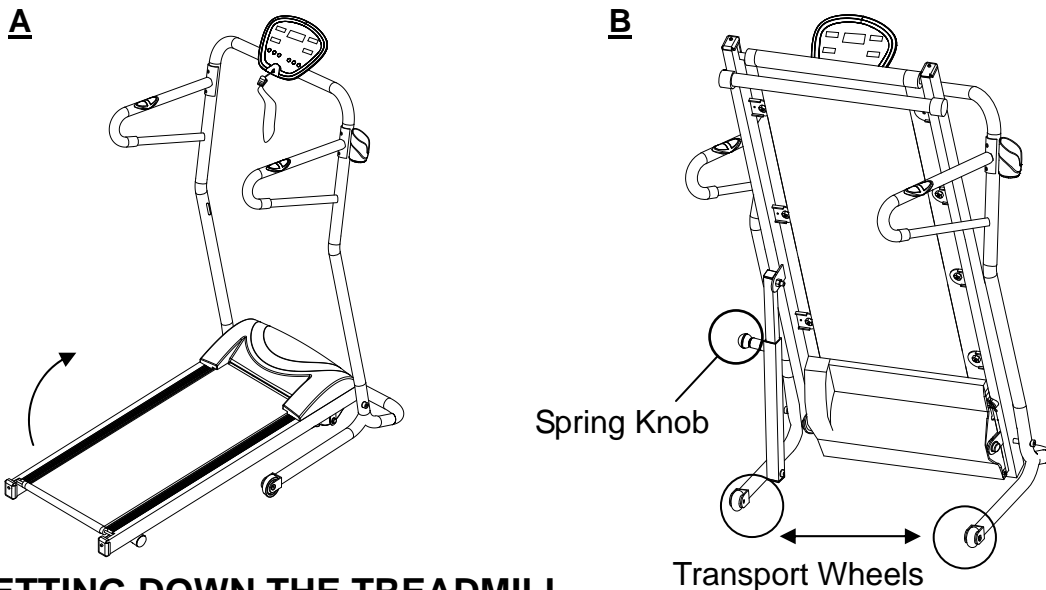
PULSE: The PULSE window will display your current heart rate 4 - 5 seconds after you grip the hand pulse sensors with both your hands during exercising. To ensure the pulse readout is precise, please always grip the hand pulse sensors with two hands instead of just with one hand when you try to test your heart rate figures.

NOTE: If you leave the equipment inactive and it is not used for 4 minutes, the computer will display shows the clock (time) and room temperature; that is called sleep mode. In sleep mode, all previous pre-set data and training data are kept and will show up when any button is pressed.

STORAGE

LIFTING UP THE TREADMILL

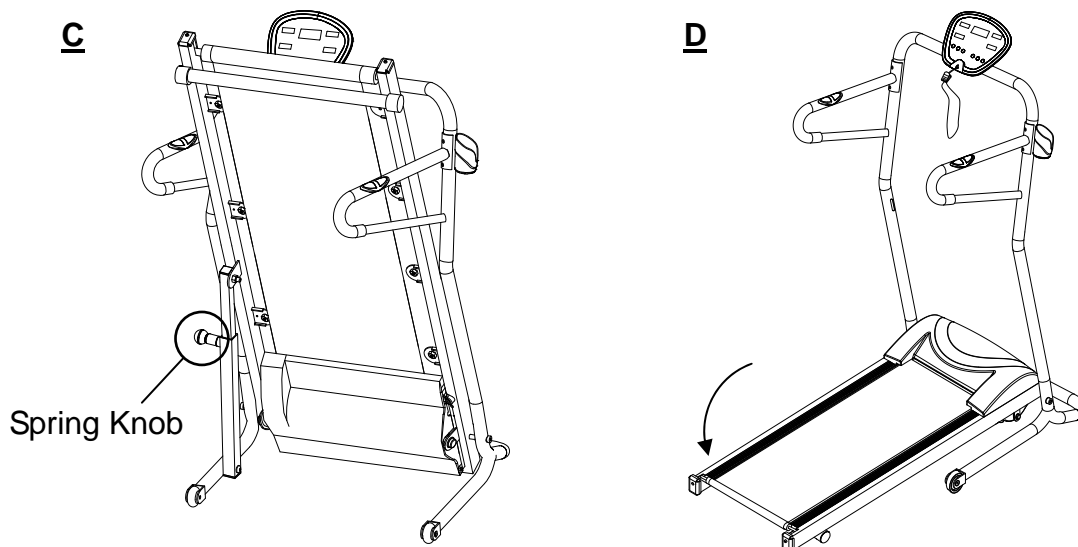
For your convenience, the treadmill can be folded up and placed in a storage area. To fold the treadmill place one hand on the rear end of main frame and use your other hand to pull out the Spring Knob, then lift the main frame up until the Spring Knob "pops" down into the locked position as shown in figure B. The unit can be carefully tilted onto its transport wheels for easy moving and storage. Ensure the master power switch is off and is in the off position and the power plug is un-plugged from the electrical wall outlet. Store the treadmill in a clean and dry environment away from children.



SETTING DOWN THE TREADMILL

Pull the Spring Knob out and then lower the main frame down. (See diagrams C and D.)

Note: Do not stand under the deck when setting down the treadmill. TO PREVENT INJURY PLEASE MAKE SURE YOU HOLD ONTO THE TREADMILL WHEN LIFTING UP OR SETTING DOWN THE DECK.



MAINTENANCE & TROUBLE SHOOTING

WARNING: To prevent electrical shock, please turn off and unplug the treadmill before cleaning or performing routine maintenance.

CLEANING

The treadmill can be cleaned with a soft cloth and mild detergent. Do not use abrasives or solvents. Be careful not get excessive moisture on the display panel as this might cause an electrical hazard or electronics to fail.

Please keep the treadmill, especially the console out of direct sunlight to prevent screen damage.

TROUBLESHOOTING GUIDE

Problem	Potential Causes	Corrections
Treadmill will not start.	<ol style="list-style-type: none">1. Not plugged in.2. ON/OFF Switch3. Safety tether key not connected.4. House circuit breaker tripped.5. Treadmill circuit breaker tripped.	<ol style="list-style-type: none">1. Put the power plug into the electrical wall outlet.2. Check Master Power Switch that is located at the front of the treadmill.3. Install the safety tether key.4. Reset or have an electrician replace the breaker in home.5. Wait five minutes and then press the switch back on.
Belt slips.	Belt not tight enough.	Adjust belt tension.
Belt hesitates When stepped on.	<ol style="list-style-type: none">1. Not enough lubrication applied onto the running deck.2. Belt is too tight.	<ol style="list-style-type: none">1. Apply silicone lubricant.2. Adjust the belt tension.
Belt is off centered.	Running belt tension is not even across the rear roller.	Center the belt.

MAINTENANCE & TROUBLESHOOTING

Problem	Potential Causes	Corrections
Er 1 (Computer did not receive any signal for 30 seconds.)	<ol style="list-style-type: none"> 1. Bad communication for upper and lower controller. 2. The communicate signal from upper or lower controller is bad by interference from motor. 	<ol style="list-style-type: none"> 1. Check the cables are in good connection. 2. Turn off the Master Power Switch to the OFF position, wait 30 seconds, then turn on the Master Power Switch to the ON position. If the screen still shows Er 1, please notify your local Customer Service Center.
Er 3 (Over voltage protection trip.)	<ol style="list-style-type: none"> 1. Input AC power over voltage. 2. Chip for controller is damage. 	Turn off the Master Power Switch to the OFF position, wait 30 seconds, then turn on the Master Power Switch to the ON position. If the screen still shows Er 3, please notify your local Customer Service Center.
Er 4 (Excessive current from the controller.)	<ol style="list-style-type: none"> 1. Belt is too tight. 2. Belt rubs against the deck. 	<ol style="list-style-type: none"> 1. Adjust the belt tension. 2. Apply silicone lubricant or turn off the Master Power Switch to the OFF position, wait 30 seconds, then turn on the Master Power Switch to the ON position. If the screen still shows Er 4, please notify your local Customer Service Center.

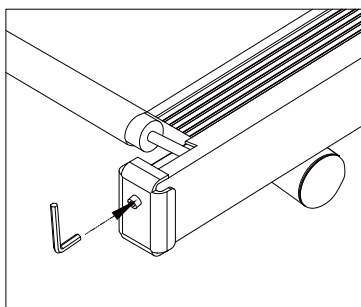
MAINTENANCE & TROUBLESHOOTING

Problem	Potential Causes	Corrections
Er 5 (Excessive drive motor current.)	Check your machine to make sure the running belt is without any abnormal interference.	Turn off the Master Power Switch to the OFF position, wait 30 seconds, then turn on the Master Power Switch to the ON position. If the screen still shows Er 5, please notify your local Customer Service Center.
Er 6 (The motor can not work.)	Check if the wire that connects to the motor is connected properly or not.	Reconnect the wire or turn off the Master Power Switch to the OFF position, wait 30 seconds, then turn on the Master Power Switch to the ON position. If the screen still shows Er 6, please notify your local Customer Service Center.
Er 7 (PCB did not receive any signal.)	<ol style="list-style-type: none"> 1. Bad communication for upper and lower controller. 2. The communicate signal from upper or lower controller is bad by interference from motor. 	<ol style="list-style-type: none"> 1. Check the cables are in good connection. 2. Turn off the Master Power Switch to the OFF position, wait 30 seconds, then turn on the Master Power Switch to the ON position. If the screen still shows Er 7, please notify your local Customer Service Center.
SAFE (Safety key is loose or unplugged.)	Check the position of the safety key.	Reset the safety key correctly.

BELT ADJUSTMENT & LUBRICATION

Belt Adjustment:

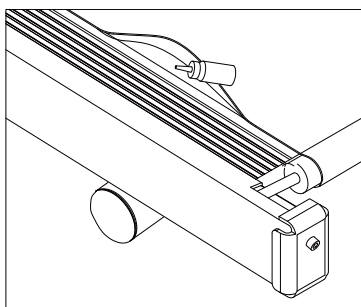
The belt is adjusted at the factory; it may come loose during transportation and/or from use. After prolonged use of the treadmill, the belt will stretch out. If the belt begins shifting to the left, turn on the main power switch of treadmill and let the belt run at a speed of 1-1.5 MPH. Using the Allen wrench provided, turn the left rear roller adjustment bolt 1/4 turn in the clockwise direction. You should see the belt start to correct its position by moving back toward the center. Repeat the above procedure until the belt is properly centered. If the belt begins shifting to the right, repeat the above procedure but turn the right rear roller adjustment bolt 1/4 turn in the clockwise direction instead of the left. You should see the belt start to correct itself by moving back toward the center. Repeat the above procedure until the belt is properly centered. If the belt is slipping during use, turn off and unplug the treadmill. Using the Allen wrench provided, turn both left and right rear roller adjustment bolts 1/4 turn in the clockwise direction, then turn on the main power switch of treadmill and let the belt run at the speed of 1-1.5 MPH. You should now walk on to the belt to determine if the belt is still slipping. Repeat the above procedure until the belt no longer slips.



Lubrication:

The treadmill has already been coated with a "Silicone Oil". Silicone oil is a non-volatile oil and by the time you receive should have permeated through the belt. There will be no need to re-apply the oil under normal circumstances. To maintain the belt, the "Silicone Oil" may be re-applied once the resistance has been increased and the belt starts rubbing against the running deck. To re-apply "Silicone Oil" to the treadmill, lift up the belt, one side at a time, and apply the oil directly to the center of the running deck. Allow the silicone oil to 'set' for one minute before using the treadmill.

Attention: Only use "Silicone Oil" lubricants for this equipment. **In addition, do not use any other type of oil; otherwise the treadmill will be damaged. Do not over-lubricate the walking board. Excess lubricant should be wiped off with a clean towel.**



WARRANTY

MANUFACTURER'S LIMITED WARRANTY

Paradigm Health & Wellness warrants to the original purchaser that this product is free from defects in material and workmanship when used for the purpose intended, under the conditions that it has been installed and operated in accordance with Paradigm's Owner's Manual. Paradigm's obligation under this warranty applies to the following:

<u>COMPONENT</u>	<u>LENGTH OF WARRANTY</u>
Structural Frame	1 year
Motor	5 years
All Other Components	90 days

(computer display, electronics, upholstery, foam, ball bearings, pulleys, belts, cables, wires, shocks, covers, tension, internal mechanism, wheels, pedals, knobs, accessories and hardware)

Exclusions from Warranty Coverage:

Paradigm does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, or damages attributable to:

1. Improper installation and/or failure to abide by Paradigm's installation guidelines;
2. Use of this product beyond normal home use, or in an application for which it was not designed;
3. Cosmetic items such as scratches, dents or discolorations;
4. Damage caused by normal wear and tear, vandalism, accidental or by animals;
5. Any act of Nature (such as fire, flooding, snow, ice, hurricane, earthquake, lightning or other natural disaster), environmental condition (such as air pollution, mold, mildew, etc.), or staining from foreign substances (such as dirt, grease, oil, etc.);
6. Normal weathering due to exposure to sunlight, weather and atmosphere which can cause colored surfaces to, among other things, flake, chalk, or accumulate dirt or stains; or
7. Improper operation, alteration, handling, storage, abuse or neglect of the products.

Paradigm, using its sole discretion, will either repair or replace free of charge any part(s) proven to be defective under normal home use. Any repair or replacement shall provide no new warranty coverage, but shall retain only the remaining portion of the original product's warranty. This warranty is offered only to the original purchaser and is not transferable. Proof of original purchase is required.

Ordering Replacement Parts

Replacement parts can be ordered by emailing our customer service department:

Service@paradigmhw.com

Open Daily 8:00 AM - 5:00 PM (PST).

When ordering replacement parts please have the following information ready:

1. Owner's Manual
2. Model Number
3. Description of Parts
4. Part Number
5. Date of Purchase

PARTS REQUEST FORM

Paradigm Health & Wellness, Inc.

EMAIL THIS FORM WITH YOUR RECIEPT OF PURCHASE TO
Service@paradigmhw.com *

NAME: _____

ADDRESS: _____

CITY _____ STATE _____ ZIP _____

TELEPHONE: (Day) _____

(Night) _____

SERIAL#: _____

MODEL#: _____

PURCHASE DATE: _____

PLACE OF PURCHASE: _____

PART #	DESCRIPTION	QTY

“YOUR ORDER WILL BE PROCESSED WITHIN 3 BUSINESS DAYS”

**** This form can also be faxed in Fax #: 626-810-2166***